# Standard Life group

# Press release



# Standard Life plc Interim Management Statement – nine months to 30 September 2010 3 November 2010

# Continued strong growth in assets and net flows

# Strong growth in assets

- Group assets under administration (AUA) 13% higher at £192.4bn (31 December 2009: £170.1bn)<sup>1</sup>
- Fee business AUA 14% higher at £157.7bn (31 December 2009: £138.9bn)<sup>2</sup>
- Standard Life Investments third party assets under management (AUM) 21% higher at £69.1bn (31 December 2009: £56.9bn)

# Substantial increase in net inflows

- Net inflows across the Group increased by 60% to £7.2bn (2009: £4.5bn)<sup>1</sup> during the nine month period
- Long-term savings net inflows more than doubled to £3.5bn (2009: £1.4bn)<sup>1</sup>, with growth of 63% to £1.0bn (2009: £0.6bn) in the third quarter
- Standard Life Investments third party net inflows 48% higher at £6.3bn (2009: £4.3bn), representing an annualised 15% of opening AUM, with net inflows 35% higher at £1.6bn (2009: £1.2bn) in the third quarter

# **Chief Executive David Nish said:**

"We have performed strongly throughout the nine month period with a significant increase in net flows and assets across the Group.

"SIPP customers in the UK have now passed the 100,000 milestone while our Wrap customer base has grown by 20,000 since the end of last year. We continue to innovate in our market-leading corporate proposition in the UK, with over 100 high quality corporate schemes won during the year so far.

"Standard Life Investments has also had great performance, with demand for our fixed interest and Global Absolute Return Strategies (GARS) products, coupled with high levels of additional business from existing institutional clients, leading to significant growth in net inflows and assets.

"As outlined at our analyst and investor event in September, I am excited by the opportunities that exist for Standard Life in our key markets and we are well-placed to benefit from future regulatory and demographic changes. For example, we welcome the increased clarity arising from recent changes to pension tax relief in the UK as well as the renewed commitment to move towards auto-enrolment.

"The investment programme we outlined at our Preliminary results in March is progressing well as we build and deliver new propositions through the innovative use of new technology. We are developing further our market-leading propositions which will cement our competitive advantages in our key markets.

"The momentum we have built through the year positions us well to increase future cash flows and profit generation."

Unless otherwise stated, all comparisons are in Sterling and are for the nine months ended 30 September 2009.

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## Continued strong growth in assets and net flows

Continued demand for our broad and innovative product set has led to strong growth in new customers and net inflows. Coupled with positive market movements, this has led to a 13% increase in assets under administration (AUA) over the year to date to  $\pounds$ 192.4bn (31 December 2009:  $\pounds$ 170.1bn). The overall increase in AUA has been driven by a significant increase in fee business AUA both in the long-term savings and third party investment management businesses.

### Assets under administration

|   | 1 Jan<br>2010 | Gross<br>inflows | Redemptions | Net<br>inflows | Market and other<br>movements | 30 Sep<br>2010 |
|---|---------------|------------------|-------------|----------------|-------------------------------|----------------|
| Fee business (£bn) <sup>2</sup>           | 138.9         | 19.4             | (11.5)      | 7.9            | 10.9                          | 157.7          |
| Spread / risk business (£bn) <sup>2</sup> | 22.3          | 1.0              | (1.9)       | (0.9)          | 2.5                           | 23.9           |
| Other (£bn)                               | 8.9           | 0.3              | (0.1)       | 0.2            | 1.7                           | 10.8           |
| Group AUA (£bn)                           | 170.1         | 20.7             | (13.5)      | 7.2            | 15.1                          | 192.4          |

# Yet flows 9 Months 2010 9 Months 2009 Growth Fee business (£bn)<sup>2</sup> 7.9 4.9 61% Spread / risk business (£bn)<sup>2</sup> (0.9) (0.5) (80%)

Fee business AUA has increased 14% over the year to date to £157.7bn (31 December 2009: £138.9bn) with an increase of £12.1bn in the third quarter. The year to date rise in AUA has been driven by a 61% increase in net inflows to £7.9bn (2009: £4.9bn). The average revenue yield across our fee business of 71bps (2009: 75bps) reflects the strong growth in Standard Life Investments' third party business as well as the gradual shift away from premium based charges in Germany.

Spread / risk business AUA has increased 7% over the year to date to £23.9bn (31 December 2009: £22.3bn). The rise in AUA has been driven by positive market movements, offsetting the £0.9bn (2009: £0.5bn) of net outflows in the nine month period.

|   | 1 Jan<br>2010 | Gross<br>inflows | Redemptions | Net<br>inflows | Market and other<br>movements | 30 Sep<br>2010 |
|---|---------------|------------------|-------------|----------------|-------------------------------|----------------|
| Fee business AUA (£bn) <sup>2</sup>                     | 85.5          | 10.0             | (7.2)       | 2.8            | 6.1                           | 94.4           |
| Spread / risk business AUA ( $\pounds$ bn) <sup>2</sup> | 13.1          | 0.4              | (0.9)       | (0.5)          | 1.4                           | 14.0           |
| Total AUA backing products (£bn)                        | 98.6          | 10.4             | (8.1)       | 2.3            | 7.5                           | 108.4          |
| Fee business revenue (bps) <sup>3</sup>                 | 75            |                  |             |                |                               | 75             |

UK fee business AUA has increased 10% over the year to date to £94.4bn (31 December 2009: £85.5bn) with an increase of £6.8bn in the third quarter. In addition to positive market movements, the year to date rise in AUA has been driven by a more than three fold increase in net inflows to £2.8bn (2009: £0.8bn) thanks to particularly strong flows into institutional pensions, mutual funds and SIPP. The average revenue yield on fee business has been maintained at 75bps<sup>3</sup>.

We continue to see strong momentum in customer numbers, with customers in our individual SIPP proposition increasing by 21% to 101,400 (31 December 2009: 83,900) and customers on our Wrap platform increasing by 63% to 51,400

(31 December 2009: 31,600). Our corporate proposition has also performed strongly with 125 new scheme wins (2009: 124) during the nine month period, the average value of which was considerably higher than the prior year.

UK spread / risk business AUA has increased 7% over the year to date to £14.0bn (31 December 2009: £13.1bn) with an increase of £0.4bn in the third quarter. The rise in AUA has been driven by positive market movements, offsetting the £0.5bn (2009: £0.4bn) of net outflows in the nine month period.

# Canada

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|   | 1 Jan<br>2010 | Gross<br>inflows | Redemptions | Net<br>inflows | Market and other<br>movements | 30 Sep<br>2010 |
|---|---------------|------------------|-------------|----------------|-------------------------------|----------------|
| Fee business AUA (£bn) <sup>2</sup>           | 11.3          | 1.7              | (1.2)       | 0.5            | 1.2                           | 13.0           |
| Spread / risk business AUA (£bn) <sup>2</sup> | 9.2           | 0.6              | (1.0)       | (0.4)          | 1.1                           | 9.9            |
| Total AUA backing products (£bn)              | 20.5          | 2.3              | (2.2)       | 0.1            | 2.3                           | 22.9           |
| Fee business revenue (bps)                    | 116           |                  |             |                |                               | 117            |

Fee business AUA in Canada has increased  $10\%^4$  over the year to date to £13.0bn (31 December 2009: £11.3bn) with an increase of £0.9bn in the third quarter. The year to date rise in AUA has been driven by positive market movements, with stable net inflows<sup>4</sup> of £0.5bn (2009: £0.4bn) despite contracting markets, and includes strong net inflows into individual savings and retirement. The average revenue yield on this business has strengthened to 117bps (2009: 116bps).

#### www.standardlife.com

Standard Life plc, registered in Scotland (SC286832), Standard Life House, 30 Lothian Road, Edinburgh EH1 2DH. 0131 225 2552. *Calls may be recorded/monitored.* Standard Life group includes Standard Life plc and its subsidiaries.

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Canada spread / risk business AUA has increased  $3\%^4$  over the year to date to £9.9bn (31 December 2009: £9.2bn). The rise in AUA has been driven by positive market movements, offsetting the £0.4bn of net outflows in the nine month period (2009: net outflow £0.1bn).

# International

|   | 1 Jan<br>2010 | Gross<br>inflows | Redemptions | Net<br>inflows | Market and other<br>movements | 30 Sep<br>2010 |
|---|---------------|------------------|-------------|----------------|-------------------------------|----------------|
| Wholly owned fee business AUA (£bn)     | 9.1           | 1.5              | (0.6)       | 0.9            | 0.9                           | 10.9           |
| Joint ventures AUA (£bn)                | 0.8           | 0.3              | (0.1)       | 0.2            | 0.1                           | 1.1            |
| Fee business revenue (bps) <sup>5</sup> | 248           |                  |             |                |                               | 212            |

Fee business AUA across our wholly owned International operations has increased  $22\%^4$  over the year to date to £10.9bn (31 December 2009: £9.1bn) with an increase of £1.3bn in the third quarter. The year to date rise in AUA has been driven by a 72%<sup>4</sup> increase in net inflows to £0.9bn (2009: £0.6bn) with strong trends in both Ireland and Hong Kong. In Ireland, net inflows have been driven by particularly strong inflows into offshore bonds and reduced outflows in the domestic business. As expected the average revenue yield on this business was lower at 212bps<sup>5</sup>, reflecting the continued shift away from premium based charges in Germany.

Net flows in the joint venture businesses increased by 21%<sup>4</sup> during the nine month period. This was principally driven by India, where strong growth and market share gains largely reflect our success in the bancassurance channel.

## **Global investment management**

| Third party  | 1 Jan<br>2010 | Gross<br>inflows | Redemptions | Net<br>inflows | Market and other<br>movements | 30 Sep<br>2010 |
|--|---------------|------------------|-------------|----------------|-------------------------------|----------------|
| Fee business AUM (£bn)<br>Fee business revenue (bps) | 56.9<br>34    | 10.5             | (4.2)       | 6.3            | 5.9                           | 69.1<br>34     |

Third party fee business AUM has increased 21% over the year to date to £69.1bn (31 December 2009: £56.9bn) with an increase of £6.1bn in the third quarter. This year to date rise in AUM has been driven by a 48% increase in net inflows to £6.3bn (2009: £4.3bn), representing an annualised 15% of opening third party assets under management. This is largely due to the continued strong demand for our fixed interest and GARS products in UK and Europe, with our high overall retention rates reflected in £1.9bn of net inflows generated from existing institutional clients. We have also been particularly successful in UK wholesale with net inflows of £1.5bn during the nine month period. The average revenue yield across our third party business has been maintained at 34bps.

Investment performance has been strong with the money-weighted average for third party assets above median over one, three, five and ten years.

### **Delivering our strategy**

Earlier in the year we announced that we were doubling our level of investment in 2010 to grow our business. This accelerated investment programme is progressing well. We are building momentum in delivering against our key strategic priorities, capturing the opportunities in each of our chosen markets and delivering operational efficiencies.

In the UK, our innovative Employee Wealth & Benefits Platform for the Corporate market is in the final stages of development, with the first client joining us in the coming months. We are managing a number of new clients onto our new Trust Based Pensions proposition. The next few months will also see the first releases of our new online propositions for both intermediaries and customers.

Our successful GARS proposition is now available to institutional investment clients in USA, Canada and Australia where we have secured a number of new mandates. In Canada, work to strengthen our support for the intermediated market continues, with a new distribution relationship management tool to be launched early 2011. In our International business we are continuing to build and launch new customer propositions in both our wholly-owned and joint venture businesses.

#### Outlook

Whilst the economic background remains challenging the underlying demographic and regulatory trends in our key markets continue to support our future growth potential.

In particular the UK remains an exciting place for Standard Life to do business, with the investment we are making in our market-leading products and propositions positioning us well to capitalise on the significant movement in corporate and retail assets that will arise from changes in the regulatory environment and customer behaviour. The prospects for Standard Life Investments remain strong, with a healthy pipeline in institutional business reflecting the continued demand for our fixed interest and GARS propositions.

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We see significant opportunities in all our core markets and are confident that the investments we are making will lead to continued strong growth in assets. This positions us well to increase future cash flows and profit generation, in turn supporting our progressive dividend policy.

For further information please contact:

| Institutional Equity Inve | Institutional Equity Investors |                   |               |  |
|---------------------------|--------------------------------|-------------------|---------------|--|
| Duncan Heath              | 0131 245 4742                  | Capita Registrars | 0845 113 0045 |  |
| Paul De'Ath               | 0131 245 9893                  |                   |               |  |
|                           |                                |                   |               |  |
| Media                     |                                | Debt Investors    |               |  |
| Nicola McGowan            | 0131 245 4016/07872 191 341    | Scott Forrest     | 0131 245 6045 |  |
| Paul Keeble               | 020 7872 4481/07712 486 387    |                   |               |  |
| Neil Bennett (Maitland)   | 020 7379 5151/07900 000 777    |                   |               |  |

# Newswires and online publications

There will be a conference call today for newswires and online publications at 8:00am hosted by Jackie Hunt, Chief Financial Officer and Paul Matthews, UK Take to Market Director. Dial in telephone number +44 (0) 1452 555 566. Callers should quote Standard Life Media Call. The conference ID number is 17562266.

# **Investors and Analysts**

There will be a conference call today for analysts and investors at 9.30am hosted by Jackie Hunt, Chief Financial Officer and Paul Matthews, UK Take to Market Director. Dial in telephone number +44 (0) 1452 555 566. Callers should quote Standard Life Analysts & Investors Call. The conference ID number is 15922159. A recording of this call will be available for replay for one week by dialling +44 (0) 1452 550 000 (access code 15922159#).

## **Notes to Editors:**

1 Net flows and assets under administration across the Group for 2009 have been restated to remove our discontinued banking operations.

Long-term savings and investments net flows include net flows in respect of the Asia joint ventures and our Hong Kong subsidiary. Prior year figures have been restated accordingly.

2 Fee business comprises products where income is derived primarily from asset management charges, premium based charges and transactional charges.

Spread/risk business comprises products where income is derived primarily from either the spread between the investment return achieved by the Group and the return attributed to policyholders, or underwriting margin.

- In the UK, the 75bps revenue yield is calculated based on revenue and average assets excluding conventional with profits (CWP) and Institutional pensions. The AUA for this business was £72.5bn at the end of September 2010 (31 December 2009: £66.6bn).
- 4 Percentage movements for net flows and AUA for our Canada and International businesses are calculated on a constant currency basis.
- 5 For our International business, the 212bps revenue yield is calculated based on revenue and average assets excluding the China and India joint venture operations. A significant proportion of revenue for our International business is generated from premium based charges.
- 6 This Interim Management Statement is available on the Financial Results page of the Standard Life website at www.standardlife.com

#### www.standardlife.com

# Group assets under administration (summary)

Nine months ended 30 September 2010

|   | Opening<br>AUA at<br>1 Jan 2010<br><i>£</i> bn | Gross<br>inflows<br>£bn | Redemptions<br>£bn | Net<br>inflows<br>£bn | Market and<br>other<br>movements<br>£bn | Closing<br>AUA at<br>30 Sep 2010<br>£bn |
|---|--|-------------------------|--------------------|-----------------------|---|---|
| Fee business                                  |  |                         |                    |                       |   |   |
| UK  | 66.6   | 7.1                     | (5.5)              | 1.6                   | 4.3                                     | 72.5                                    |
| Institutional pensions                        | 12.0   | 2.7                     | (0.9)              | 1.8                   | 1.3                                     | 15.1                                    |
| CWP (excluding annuities)                     | 6.9  | 0.2                     | (0.8)              | (0.6)                 | 0.5                                     | 6.8                                     |
| UK total                                      | 85.5   | 10.0                    | (7.2)              | 2.8                   | 6.1                                     | 94.4                                    |
| Canada  | 11.3   | 1.7                     | (1.2)              | 0.5                   | 1.2                                     | 13.0                                    |
| International (wholly owned)                  | 9.1  | 1.5                     | (0.6)              | 0.9                   | 0.9                                     | 10.9                                    |
| Standard Life Investments third party         | 56.9   | 10.5                    | (4.2)              | 6.3                   | 5.9                                     | 69.1                                    |
| Consolidation/eliminations <sup>1</sup>       | (23.9)   | (4.3)                   | 1.7                | (2.6)                 | (3.2)                                   | (29.7)                                  |
| Total fee business                            | 138.9  | 19.4                    | (11.5)             | 7.9                   | 10.9                                    | 157.7                                   |
| Spread/risk                                   |  |                         |                    |                       |   |   |
| UK  | 13.1   | 0.4                     | (0.9)              | (0.5)                 | 1.4                                     | 14.0                                    |
| Canada  | 9.2  | 0.6                     | (1.0)              | (0.4)                 | 1.1                                     | 9.9                                     |
| Total spread/risk business                    | 22.3   | 1.0                     | (1.9)              | (0.9)                 | 2.5                                     | 23.9                                    |
| Assets not backing products                   | 7.8  | -                       | -                  | -                     | 1.4                                     | 9.2                                     |
| Joint ventures                                | 0.8  | 0.3                     | (0.1)              | 0.2                   | 0.1                                     | 1.1                                     |
| Non-life assets                               | 1.6  | -                       | -                  | -                     | (0.2)                                   | 1.4                                     |
| Other consolidation/eliminations <sup>1</sup> | (1.3)  | -                       | -                  | -                     | 0.4                                     | (0.9)                                   |
| Total assets under administration             | 170.1  | 20.7                    | (13.5)             | 7.2                   | 15.1                                    | 192.4                                   |

<sup>1</sup> In order to be consistent with the presentation of new business information, certain products are included in both life and pensions AUA and investment operations. Therefore, at a Group level an elimination adjustment is required to remove any duplication, in addition to other necessary consolidation adjustments.

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# Group assets under administration (summary)

Nine months ended 30 September 2009

|   | Opening<br>AUA at<br>1 Jan 2009<br>£bn | Gross<br>inflows<br>£bn | Redemptions<br>£bn | Net<br>inflows<br>£bn | Market and<br>other<br>movements<br>£bn | Closing<br>AUA at<br>30 Sep 2009<br>£bn |
|---|--|-------------------------|--------------------|-----------------------|---|---|
| Fee business                                  |  |                         |                    |                       |   |   |
| UK  | 57.4                                   | 5.8                     | (5.0)              | 0.8                   | 6.5                                     | 64.7                                    |
| Institutional pensions                        | 8.6                                    | 1.6                     | (0.7)              | 0.9                   | 1.5                                     | 11.0                                    |
| CWP (excluding annuities)                     | 7.9                                    | 0.2                     | (1.1)              | (0.9)                 | 0.1                                     | 7.1                                     |
| UK total                                      | 73.9                                   | 7.6                     | (6.8)              | 0.8                   | 8.1                                     | 82.8                                    |
| Canada  | 9.0                                    | 1.1                     | (0.7)              | 0.4                   | 1.5                                     | 10.9                                    |
| International (wholly owned)                  | 8.3                                    | 1.2                     | (0.6)              | 0.6                   | 0.1                                     | 9.0                                     |
| Standard Life Investments third party         | 45.5                                   | 7.3                     | (3.0)              | 4.3                   | 4.3                                     | 54.1                                    |
| Consolidation/eliminations <sup>1</sup>       | (18.7)                                 | (2.5)                   | 1.3                | (1.2)                 | (2.6)                                   | (22.5)                                  |
| Total fee business                            | 118.0                                  | 14.7                    | (9.8)              | 4.9                   | 11.4                                    | 134.3                                   |
| Spread/risk                                   |  |                         |                    |                       |   |   |
| UK  | 11.9                                   | 0.5                     | (0.9)              | (0.4)                 | 1.5                                     | 13.0                                    |
| Canada  | 8.3                                    | 0.8                     | (0.9)              | (0.1)                 | 1.1                                     | 9.3                                     |
| Total spread/risk business                    | 20.2                                   | 1.3                     | (1.8)              | (0.5)                 | 2.6                                     | 22.3                                    |
| Assets not backing products                   | 9.7                                    | -                       | -                  | -                     | (1.5)                                   | 8.2                                     |
| Joint ventures                                | 0.5                                    | 0.2                     | (0.1)              | 0.1                   | -                                       | 0.6                                     |
| Non-life assets                               | 1.7                                    | -                       | -                  | -                     | 0.1                                     | 1.8                                     |
| Other consolidation/eliminations <sup>1</sup> | (2.2)                                  | -                       | -                  | -                     | 1.2                                     | (1.0)                                   |
| Total assets under administration             | 147.9                                  | 16.2                    | (11.7)             | 4.5                   | 13.8                                    | 166.2                                   |

<sup>1</sup> In order to be consistent with the presentation of new business information, certain products are included in both life and pensions AUA and investment operations. Therefore, at a Group level an elimination adjustment is required to remove any duplication, in addition to other necessary consolidation adjustments.

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# Group assets under administration

Nine months ended 30 September 2010

| Nine months ended 50 September 2010                              | Fee (F) -<br>Spread/risk<br>(S/R) | Opening<br>AUA at<br>1 Jan 2010<br>£bn | Gross<br>inflows<br>£bn | Redemptions<br>£bn | Net<br>inflows<br>£bn | Market and<br>other<br>movements<br>£bn | Closing<br>AUA at<br>30 Sep 2010<br>£bn |
|--|-----------------------------------|--|-------------------------|--------------------|-----------------------|---|---|
| UK   |                                   |  |                         |                    |                       |   |   |
| Individual SIPP  | F                                 | 11.8                                   | 2.6                     | (1.1)              | 1.5                   | 0.8                                     | 14.1                                    |
| Individual pensions  | F                                 | 22.3                                   | 0.7                     | (1.9)              | (1.2)                 | 2.0                                     | 23.1                                    |
| Investment bonds   | F                                 | 8.7                                    | 0.2                     | (0.8)              | (0.6)                 | 0.5                                     | 8.6                                     |
| Mutual funds   | F                                 | 3.7                                    | 1.2                     | (0.3)              | 0.9                   | 0.2                                     | 4.8                                     |
| Annuities  | S/R                               | 13.1                                   | 0.4                     | (0.9)              | (0.5)                 | 1.4                                     | 14.0                                    |
| Legacy life  | F                                 | 9.1                                    | 0.3                     | (1.0)              | (0.7)                 | 0.7                                     | 9.1                                     |
| UK retail  |                                   | 68.7                                   | 5.4                     | (6.0)              | (0.6)                 | 5.6                                     | 73.7                                    |
| Corporate pensions   | F                                 | 17.9                                   | 2.3                     | (1.2)              | 1.1                   | 0.6                                     | 19.6                                    |
| Institutional pensions   | F                                 | 12.0                                   | 2.7                     | (0.9)              | 1.8                   | 1.3                                     | 15.1                                    |
| UK corporate   |                                   | 29.9                                   | 5.0                     | (2.1)              | 2.9                   | 1.9                                     | 34.7                                    |
| Assets not backing products                                      |                                   | 7.0                                    | -                       | -                  | -                     | 1.2                                     | 8.2                                     |
| UK long-term savings   |                                   | 105.6                                  | 10.4                    | (8.1)              | 2.3                   | 8.7                                     | 116.6                                   |
| Canada   |                                   |  |                         |                    |                       |   |   |
| Fee  | F                                 | 8.5                                    | 1.1                     | (0.7)              | 0.4                   | 1.0                                     | 9.9                                     |
| Spread/risk  | S/R                               | 3.4                                    | 0.1                     | (0.3)              | (0.2)                 | 0.3                                     | 3.5                                     |
| Group savings and retirement                                     |                                   | 11.9                                   | 1.2                     | (1.0)              | 0.2                   | 1.3                                     | 13.4                                    |
| Fee  | F                                 | 1.4                                    | 0.3                     | (0.2)              | 0.1                   | 0.1                                     | 1.6                                     |
| Spread/risk  | S/R                               | 5.3                                    | 0.2                     | (0.5)              | (0.3)                 | 0.8                                     | 5.8                                     |
| Individual insurance, savings and retirement                     |                                   | 6.7                                    | 0.5                     | (0.7)              | (0.2)                 | 0.9                                     | 7.4                                     |
| Group insurance  | S/R                               | 0.5                                    | 0.3                     | (0.2)              | 0.1                   | -                                       | 0.6                                     |
| Mutual funds   | F                                 | 1.4                                    | 0.3                     | (0.3)              | -                     | 0.1                                     | 1.5                                     |
| Assets not backing products                                      |                                   | 0.8                                    | -                       | -                  | -                     | 0.2                                     | 1.0                                     |
| Canada long-term savings   |                                   | 21.3                                   | 2.3                     | (2.2)              | 0.1                   | 2.5                                     | 23.9                                    |
| International  |                                   |  |                         |                    |                       |   |   |
| Ireland  | F                                 | 4.9                                    | 0.9                     | (0.5)              | 0.4                   | 0.4                                     | 5.7                                     |
| Germany  | F                                 | 4.2                                    | 0.6                     | (0.1)              | 0.5                   | 0.4                                     | 5.1                                     |
| Hong Kong  | F                                 | -                                      | -                       | -                  | -                     | 0.1                                     | 0.1                                     |
| Wholly owned long-term savings                                   |                                   | 9.1                                    | 1.5                     | (0.6)              | 0.9                   | 0.9                                     | 10.9                                    |
| Joint ventures long-term savings                                 |                                   | 0.8                                    | 0.3                     | (0.1)              | 0.2                   | 0.1                                     | 1.1                                     |
| International long-term savings                                  |                                   | 9.9                                    | 1.8                     | (0.7)              | 1.1                   | 1.0                                     | 12.0                                    |
| Total worldwide long-term savings                                |                                   | 136.8                                  | 14.5                    | (11.0)             | 3.5                   | 12.2                                    | 152.5                                   |
| Non-life business  |                                   | 1.6                                    | -                       | -                  | -                     | (0.2)                                   | 1.4                                     |
| Standard Life Investments third party assets<br>under management |                                   | 56.9                                   | 10.5                    | (4.2)              | 6.3                   | 5.9                                     | 69.1                                    |
| Consolidation and elimination adjustments <sup>1</sup>           |                                   | (25.2)                                 | (4.3)                   | (4.2)              | (2.6)                 | (2.8)                                   | (30.6)                                  |
| Group assets under administration                                |                                   | 170.1                                  | 20.7                    | (13.5)             | 7.2                   | 15.1                                    | 192.4                                   |
| Group assets under administration managed by:                    |                                   |  |                         |                    |                       |   | <u>`</u>                                |
| Standard Life Group entities                                     |                                   | 144.9                                  |                         |                    |                       |   | 161.9                                   |
| Other third party managers                                       |                                   | 25.2                                   |                         |                    |                       |   | 30.5                                    |
| Total  |                                   | 170.1                                  |                         |                    |                       |   | 192.4                                   |

<sup>1</sup> In order to be consistent with the presentation of new business information, certain products are included in both life and pensions AUA and investment operations. Therefore, at a Group level an elimination adjustment is required to remove any duplication, in addition to other necessary consolidation adjustments.

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#### Long-term savings operations net flows (regulatory basis) Nine months ended 30 September 2010

|   | Fee (F) -<br>Spread/risk<br>(S/R) | Gross inflows<br>9 months to<br>30 Sep 2010<br>£m | Redemptions<br>9 months to<br>30 Sep 2010<br>£m | Net inflows<br>9 months to<br>30 Sep 2010<br>£m | Gross inflows<br>9 months to<br>30 Sep 2009<br>£m | Redemptions<br>9 months to<br>30 Sep 2009<br>£m | Net inflows<br>9 months to<br>30 Sep 2009<br>£m |
|---|-----------------------------------|---|---|---|---|---|---|
| UK  |                                   |   |   |   |   |   |   |
| Individual SIPP <sup>1</sup>                  | F                                 | 2,641   | (1,137)   | 1,504   | 2,113   | (790)   | 1,323   |
| Individual pensions <sup>2</sup>              | F                                 | 673   | (1,921)   | (1,248)   | 755   | (1,696)   | (941)   |
| Investment bonds                              | F                                 | 180   | (786)   | (606)   | 242   | (1,282)   | (1,040)   |
| Mutual funds <sup>1</sup>                     | F                                 | 1,194   | (332)   | 862   | 701   | (163)   | 538   |
| Annuities                                     | S/R                               | 393   | (851)   | (458)   | 486   | (860)   | (374)   |
| Protection                                    | S/R                               | 63  | (43)  | 20  | 72  | (44)  | 28  |
| Legacy life                                   | F                                 | 263   | (1,002)   | (739)   | 303   | (1,357)   | (1,054)   |
| UK retail                                     |                                   | 5,407   | (6,072)   | (665)   | 4,672   | (6,192)   | (1,520)   |
| Corporate pensions <sup>1,2</sup>             | F                                 | 2,351   | (1,242)   | 1,109   | 1,775   | (801)   | 974   |
| Institutional pensions                        | F                                 | 2,676   | (864)   | 1,812   | 1,565   | (663)   | 902   |
| UK corporate                                  |                                   | 5,027   | (2,106)   | 2,921   | 3,340   | (1,464)   | 1,876   |
| UK long-term savings <sup>3</sup>             |                                   | 10,434  | (8,178)   | 2,256   | 8,012   | (7,656)   | 356   |
| Canada  |                                   |   |   |   |   |   |   |
| Fee   | F                                 | 1,103   | (727)   | 376   | 887   | (495)   | 392   |
| Spread/risk                                   | S/R                               | 126   | (300)   | (174)   | 131   | (256)   | (125)   |
| Group savings and retirement                  |                                   | 1,229   | (1,027)   | 202   | 1,018   | (751)   | 267   |
| Fee   | F                                 | 309   | (191)   | 118   | 148   | (137)   | 11  |
| Spread/risk                                   | S/R                               | 200   | (468)   | (268)   | 346   | (372)   | (26)  |
| Individual insurance, savings and retirement  |                                   | 509   | (659)   | (150)   | 494   | (509)   | (15)  |
| Group insurance                               | S/R                               | 307   | (246)   | 61  | 261   | (212)   | 49  |
| Mutual funds <sup>1</sup>                     | F                                 | 248   | (268)   | (20)  | 155   | (128)   | 27  |
| Canada long-term savings                      |                                   | 2,293   | (2,200)   | 93  | 1,928   | (1,600)   | 328   |
| International                                 |                                   |   |   |   |   |   |   |
| Ireland                                       | F                                 | 891   | (424)   | 467   | 635   | (563)   | 72  |
| Germany                                       | F                                 | 559   | (93)  | 466   | 583   | (91)  | 492   |
| Hong Kong                                     | F                                 | 23  | (5)   | 18  | 9   | (2)   | 7   |
| Wholly owned long-term savings                |                                   | 1,473   | (522)   | 951   | 1,227   | (656)   | 571   |
| Joint ventures long-term savings <sup>4</sup> |                                   | 276   | (83)  | 193   | 207   | (57)  | 150   |
| International long-term savings               |                                   | 1,749   | (605)   | 1,144   | 1,434   | (713)   | 721   |
| Total worldwide long-term savings             |                                   | 14,476  | (10,983)  | 3,493   | 11,374  | (9,969)   | 1,405   |

<sup>1</sup> The mutual funds net flows are also included within mutual funds net flows in the third party Investment operations. In addition, an element of the UK non-insured SIPP is included within UK mutual funds net flows in the third party Investment operations.

<sup>2</sup> Individual pensions include Retail Trustee Investment Plan. This was previously included in Corporate pensions. The total 2010 net inflow is £nil (2009: net outflow £12m).

<sup>3</sup> UK long-term savings include a total net outflow of £1,329m in relation to conventional with profits business (2009: net outflow £1,645m). Of this, a net outflow of £646m is in relation to annuities business (2009: net outflow £657m).

<sup>4</sup> Includes net flows in respect of Standard Life's share of the Asia joint ventures.

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## Long-term savings operations net flows (regulatory basis) Three months ended 30 September 2010

|   | Fee (F) -<br>Spread/risk<br>(S/R) | Gross inflows<br>3 months to<br>30 Sep 2010<br>£m | Redemptions<br>3 months to<br>30 Sep 2010<br>£m | Net inflows<br>3 months to<br>30 Sep 2010<br>£m | Gross inflows<br>3 months to<br>30 Sep 2009<br>£m | Redemptions<br>3 months to<br>30 Sep 2009<br>£m | Net inflows<br>3 months to<br>30 Sep 2009<br>£m |
|---|-----------------------------------|---|---|---|---|---|---|
| UK  |                                   |   |   |   |   |   |   |
| Individual SIPP <sup>1</sup>                  | F                                 | 773   | (327)   | 446   | 649   | (285)   | 364   |
| Individual pensions <sup>2</sup>              | F                                 | 178   | (553)   | (375)   | 214   | (546)   | (332)   |
| Investment bonds                              | F                                 | 65  | (259)   | (194)   | 59  | (274)   | (215)   |
| Mutual funds <sup>1</sup>                     | F                                 | 425   | (124)   | 301   | 263   | (61)  | 202   |
| Annuities                                     | S/R                               | 106   | (279)   | (173)   | 133   | (282)   | (149)   |
| Protection                                    | S/R                               | 21  | (14)  | 7   | 23  | (13)  | 10  |
| Legacy life                                   | F                                 | 85  | (358)   | (273)   | 97  | (390)   | (293)   |
| UK retail                                     |                                   | 1,653   | (1,914)   | (261)   | 1,438   | (1,851)   | (413)   |
| Corporate pensions <sup>1,2</sup>             | F                                 | 888   | (552)   | 336   | 565   | (273)   | 292   |
| Institutional pensions                        | F                                 | 783   | (237)   | 546   | 612   | (270)   | 342   |
| UK corporate                                  |                                   | 1,671   | (789)   | 882   | 1,177   | (543)   | 634   |
| UK long-term savings <sup>3</sup>             |                                   | 3,324   | (2,703)   | 621   | 2,615   | (2,394)   | 221   |
| Canada  |                                   |   |   |   |   |   |   |
| Fee   | F                                 | 346   | (263)   | 83  | 304   | (157)   | 147   |
| Spread/risk                                   | S/R                               | 42  | (92)  | (50)  | 38  | (81)  | (43)  |
| Group savings and retirement                  |                                   | 388   | (355)   | 33  | 342   | (238)   | 104   |
| Fee   | F                                 | 91  | (58)  | 33  | 55  | (48)  | 7   |
| Spread/risk                                   | S/R                               | 66  | (145)   | (79)  | 162   | (114)   | 48  |
| Individual insurance, savings and retirement  |                                   | 157   | (203)   | (46)  | 217   | (162)   | 55  |
| Group insurance                               | S/R                               | 102   | (81)  | 21  | 88  | (70)  | 18  |
| Mutual funds <sup>1</sup>                     | F                                 | 66  | (73)  | (7)   | 53  | (41)  | 12  |
| Canada long-term savings                      |                                   | 713   | (712)   | 1   | 700   | (511)   | 189   |
| International                                 |                                   |   |   |   |   |   |   |
| Ireland                                       | F                                 | 329   | (126)   | 203   | 244   | (234)   | 10  |
| Germany                                       | F                                 | 183   | (34)  | 149   | 188   | (22)  | 166   |
| Hong Kong                                     | F                                 | 8   | (1)   | 7   | 4   | (1)   | 3   |
| Wholly owned long-term savings                |                                   | 520   | (161)   | 359   | 436   | (257)   | 179   |
| Joint ventures long-term savings <sup>4</sup> |                                   | 93  | (33)  | 60  | 68  | (19)  | 49  |
| International long-term savings               |                                   | 613   | (194)   | 419   | 504   | (276)   | 228   |
| Total worldwide long-term savings             |                                   | 4,650   | (3,609)   | 1,041   | 3,819   | (3,181)   | 638   |

<sup>1</sup> The mutual funds net flows are also included within mutual funds net flows in the third party Investment operations. In addition, an element of the UK non-insured SIPP is included within UK mutual funds net flows in the third party Investment operations.

<sup>2</sup> Individual pensions include Retail Trustee Investment Plan. This was previously included in Corporate pensions. The total 2010 net outflow is £2m (2009: net outflow £1m).

<sup>3</sup> UK long-term savings include a total net outflow of £467m in relation to conventional with profits business (2009: net outflow £486m). Of this, a net outflow of £213m is in relation to annuities business (2009: net outflow £218m).

<sup>4</sup> Includes net flows in respect of Standard Life's share of the Asia joint ventures.

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# Long-term savings operations net flows (regulatory basis)

15 months ended 30 September 2010

|   | Net flows                |                            |                            |                            |                            |                            |  |  |  |  |
|---|--------------------------|----------------------------|----------------------------|----------------------------|----------------------------|----------------------------|--|--|--|--|
|   | Fee (F) -<br>Spread/risk | 3 months to<br>30 Sep 2010 | 3 months to<br>30 Jun 2010 | 3 months to<br>31 Mar 2010 | 3 months to<br>31 Dec 2009 | 3 months to<br>30 Sep 2009 |  |  |  |  |
|   | (S/R)                    | £m                         | £m                         | £m                         | £m                         | £m                         |  |  |  |  |
| UK  |                          |                            |                            |                            |                            |                            |  |  |  |  |
| Individual SIPP                               | F                        | 446                        | 492                        | 566                        | 438                        | 364                        |  |  |  |  |
| Individual pensions                           | F                        | (375)                      | (368)                      | (505)                      | (451)                      | (332)                      |  |  |  |  |
| Investment bonds                              | F                        | (194)                      | (198)                      | (214)                      | (193)                      | (215)                      |  |  |  |  |
| Mutual funds                                  | F                        | 301                        | 245                        | 316                        | 257                        | 202                        |  |  |  |  |
| Annuities                                     | S/R                      | (173)                      | (166)                      | (119)                      | (147)                      | (149)                      |  |  |  |  |
| Protection                                    | S/R                      | 7                          | 7                          | 6                          | 9                          | 10                         |  |  |  |  |
| Legacy life                                   | F                        | (273)                      | (253)                      | (213)                      | (235)                      | (293)                      |  |  |  |  |
| UK retail                                     |                          | (261)                      | (241)                      | (163)                      | (322)                      | (413)                      |  |  |  |  |
| Corporate pensions                            | F                        | 336                        | 471                        | 302                        | 535                        | 292                        |  |  |  |  |
| Institutional pensions                        | F                        | 546                        | 792                        | 474                        | 645                        | 342                        |  |  |  |  |
| UK corporate                                  |                          | 882                        | 1,263                      | 776                        | 1,180                      | 634                        |  |  |  |  |
| UK long-term savings                          |                          | 621                        | 1,022                      | 613                        | 858                        | 221                        |  |  |  |  |
| Canada  |                          |                            |                            |                            |                            |                            |  |  |  |  |
| Fee   | F                        | 83                         | 176                        | 117                        | 61                         | 147                        |  |  |  |  |
| Spread/risk                                   | S/R                      | (50)                       | (61)                       | (63)                       | (41)                       | (43)                       |  |  |  |  |
| Group savings and retirement                  |                          | 33                         | 115                        | 54                         | 20                         | 104                        |  |  |  |  |
| Fee   | F                        | 33                         | 34                         | 51                         | 24                         | 7                          |  |  |  |  |
| Spread/risk                                   | S/R                      | (79)                       | (97)                       | (92)                       | (46)                       | 48                         |  |  |  |  |
| Individual insurance, savings and retirement  |                          | (46)                       | (63)                       | (41)                       | (22)                       | 55                         |  |  |  |  |
| Group insurance                               | S/R                      | 21                         | 22                         | 18                         | 16                         | 18                         |  |  |  |  |
| Mutual funds                                  | F                        | (7)                        | (12)                       | (1)                        | 19                         | 12                         |  |  |  |  |
| Canada long-term savings                      |                          | 1                          | 62                         | 30                         | 33                         | 189                        |  |  |  |  |
| International                                 |                          |                            |                            |                            |                            |                            |  |  |  |  |
| Ireland                                       | F                        | 203                        | 154                        | 110                        | 96                         | 10                         |  |  |  |  |
| Germany                                       | F                        | 149                        | 151                        | 166                        | 209                        | 166                        |  |  |  |  |
| Hong Kong                                     | F                        | 7                          | 6                          | 5                          | 5                          | 3                          |  |  |  |  |
| Wholly owned long-term savings                |                          | 359                        | 311                        | 281                        | 310                        | 179                        |  |  |  |  |
| Joint ventures long-term savings <sup>1</sup> |                          | 60                         | 44                         | 89                         | 61                         | 49                         |  |  |  |  |
| International long-term savings               |                          | 419                        | 355                        | 370                        | 371                        | 228                        |  |  |  |  |
| Total worldwide long-term savings             |                          | 1,041                      | 1,439                      | 1,013                      | 1,262                      | 638                        |  |  |  |  |

<sup>1</sup> Includes net flows in respect of Standard Life's share of the Asia joint ventures.

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# Long-term savings operations new business

Nine months ended 30 September 2010

|  |                                   | Single premiums                     |                                     | New regular premiums                |                                     |                                     | PVN                                 | PVNBP                    |   |
|--|-----------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|--------------------------|---|
|  | Fee (F) -<br>Spread/risk<br>(S/R) | 9 months<br>to 30 Sep<br>2010<br>£m | 9 months<br>to 30 Sep<br>2009<br>£m | 9 months<br>to 30 Sep<br>2010<br>£m | 9 months<br>to 30 Sep<br>2009<br>£m | 9 months<br>to 30 Sep<br>2010<br>£m | 9 months<br>to 30 Sep<br>2009<br>£m | Change <sup>4</sup><br>% | Change in<br>constant<br>currency <sup>4</sup><br>% |
| UK   |                                   |                                     |                                     |                                     |                                     |                                     |                                     |                          |   |
| Individual SIPP <sup>1</sup>                 | F                                 | 2,478                               | 1,976                               | 54                                  | 45                                  | 2,664                               | 2,179                               | 22%                      | 22%   |
| Individual pensions <sup>2</sup>             | F                                 | 299                                 | 346                                 | 18                                  | 19                                  | 346                                 | 392                                 | (12%)                    | (12%)   |
| Investment bonds                             | F                                 | 140                                 | 194                                 | -                                   | -                                   | 140                                 | 194                                 | (28%)                    | (28%)   |
| Mutual funds                                 | F                                 | 1,176                               | 683                                 | 18                                  | 19                                  | 1,308                               | 830                                 | 58%                      | 58%   |
| Annuities                                    | S/R                               | 281                                 | 353                                 | -                                   | -                                   | 281                                 | 353                                 | (20%)                    | (20%)   |
| Protection                                   | S/R                               | -                                   | -                                   | 1                                   | 1                                   | 1                                   | 2                                   | (50%)                    | (50%)   |
| Legacy life                                  | F                                 | -                                   | -                                   | -                                   | -                                   | -                                   | -                                   | -                        | -   |
| UK retail                                    |                                   | 4,374                               | 3,552                               | 91                                  | 84                                  | 4,740                               | 3,950                               | 20%                      | 20%   |
| Corporate pensions <sup>1,2</sup>            | F                                 | 1,051                               | 531                                 | 421                                 | 352                                 | 2,700                               | 1,892                               | 43%                      | 43%   |
| Institutional pensions                       | F                                 | 2,597                               | 1,384                               | -                                   | 14                                  | 2,597                               | 1,414                               | 84%                      | 84%   |
| UK corporate                                 |                                   | 3,648                               | 1,915                               | 421                                 | 366                                 | 5,297                               | 3,306                               | 60%                      | 60%   |
| UK long-term savings                         |                                   | 8,022                               | 5,467                               | 512                                 | 450                                 | 10,037                              | 7,256                               | 38%                      | 38%   |
|  |                                   |                                     |                                     |                                     |                                     |                                     |                                     |                          |   |
| Canada                                       |                                   |                                     |                                     |                                     |                                     |                                     |                                     |                          |   |
| Fee  | F                                 | 362                                 | 290                                 | 61                                  | 39                                  | 1,033                               | 851                                 | 21%                      | 9%  |
| Spread/risk                                  | S/R                               | 34                                  | 49                                  | 9                                   | 4                                   | 132                                 | 113                                 | 17%                      | 4%  |
| Group savings and retirement                 |                                   | 396                                 | 339                                 | 70                                  | 43                                  | 1,165                               | 964                                 | 21%                      | 8%  |
| Fee  | F                                 | 309                                 | 148                                 | -                                   | -                                   | 309                                 | 148                                 | 109%                     | 87%   |
| Spread/risk                                  | S/R                               | 119                                 | 270                                 | 3                                   | 2                                   | 148                                 | 294                                 | (50%)                    | (55%)   |
| Individual insurance, savings and retirement |                                   | 428                                 | 418                                 | 3                                   | 2                                   | 457                                 | 442                                 | 3%                       | (7%)  |
| Group insurance                              | S/R                               | 2                                   | 1                                   | 27                                  | 22                                  | 433                                 | 377                                 | 15%                      | 3%  |
| Mutual funds                                 | F                                 | 248                                 | 155                                 | -                                   | -                                   | 248                                 | 155                                 | 60%                      | 44%   |
| Canada long-term savings                     |                                   | 1,074                               | 913                                 | 100                                 | 67                                  | 2,303                               | 1,938                               | 19%                      | 7%  |
| International                                |                                   |                                     |                                     |                                     |                                     |                                     |                                     |                          |   |
| Ireland                                      | F                                 | 837                                 | 561                                 | 6                                   | 7                                   | 858                                 | 589                                 | 46%                      | 49%   |
| Germany                                      | F                                 | 19                                  | 15                                  | 17                                  | 20                                  | 225                                 | 265                                 | (15%)                    | (11%)   |
| Hong Kong                                    | F                                 | 7                                   | 4                                   | 26                                  | 12                                  | 192                                 | 69                                  | 178%                     | 179%  |
| Wholly owned long-term savings               |                                   | 863                                 | 580                                 | 49                                  | 39                                  | 1,275                               | 923                                 | 38%                      | 42%   |
| India <sup>3</sup>                           |                                   | 23                                  | 15 <sup>5</sup>                     |                                     | 60 <sup>5</sup>                     |                                     | 302 <sup>5</sup>                    |                          | 9%  |
| China <sup>3</sup>                           |                                   | 28                                  | 37                                  | 10                                  | 8                                   | 76                                  | 78                                  | (3%)                     | (2%)  |
| Joint ventures long-term savings             |                                   | 51                                  | 52                                  | 93                                  | 68                                  | 425                                 | 380                                 | 12%                      | 7%  |
| International long-term savings              |                                   | 914                                 | 632                                 | 142                                 | 107                                 | 1,700                               | 1,303                               | 30%                      | 31%   |
| <u> </u>                                     |                                   |                                     |                                     |                                     |                                     | , -                                 | , -                                 |                          |   |
| Total worldwide long-term savings            |                                   | 10,010                              | 7,012                               | 754                                 | 624                                 | 14,040                              | 10,497                              | 34%                      | 31%   |

<sup>1</sup> Included within non-insured SIPP is an element which is also included within UK mutual funds net flows in the third party Investment operations figures.

Individual pensions include Retail Trustee Investment Plan. This was previously included in Corporate pensions. The 2010 impact on PVNBP is £18m (2009: £13m).

<sup>3</sup> Standard Life's share of the joint venture company's new business.

<sup>4</sup> % change is calculated on the figures rounded to millions.

<sup>5</sup> Single premiums in India have been restated by £6m to reflect the reclassification of regular premiums to single premiums. The impact on regular premiums is negative £1m. The impact on PVNBP for the nine months to 30 September 2009 is £1m.

<sup>6</sup> New business gross sales for overseas operations are calculated using average exchange rates. The principal average rates for the nine months to 30 September 2010 were £1: C\$1.61 (2009: £1: C\$1.79) and £1: €1.16 (2009: £1: €1.12).

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# Investment operations

Nine months ended 30 September 2010

|                 |   | Opening<br>AUM at<br>1 Jan 2010<br>£m | Gross<br>inflows<br>£m | Redemptions<br>£m | Net<br>inflows<br>£m | Market and<br>other<br>movements<br>£m | Net<br>movement<br>in AUM<br>£m | Closing<br>AUM at<br>30 Sep 2010<br>£m |
|-----------------|---|---------------------------------------|------------------------|-------------------|----------------------|--|---------------------------------|--|
| UK              | Mutual funds <sup>1</sup>                             | 5,818                                 | 2,599 <sup>2</sup>     | (1,128)           | 1,471                | 903                                    | 2,374                           | 8,192                                  |
|                 | Private equity  | 3,547                                 | 63                     | (24)              | 39                   | (103)                                  | (64)                            | 3,483                                  |
|                 | Segregated funds                                      | 12,754                                | 1,018                  | (863)             | 155                  | 1,275                                  | 1,430                           | 14,184                                 |
|                 | Pooled property funds                                 | 1,417                                 | 187                    | -                 | 187                  | 78                                     | 265                             | 1,682                                  |
| Total UK        |   | 23,536                                | 3,867                  | (2,015)           | 1,852                | 2,153                                  | 4,005                           | 27,541                                 |
| Canada          | Mutual funds <sup>1</sup>                             | 1,562                                 | 241 <sup>3</sup>       | (260)             | (19)                 | 144                                    | 125                             | 1,687                                  |
|                 | Separate mandates                                     | 3,004                                 | 428                    | (538)             | (110)                | 424                                    | 314                             | 3,318                                  |
| Total Canada    |   | 4,566                                 | 669                    | (798)             | (129)                | 568                                    | 439                             | 5,005                                  |
| International   | Europe  | 2,136                                 | 1,260                  | (128)             | 1,132                | 292                                    | 1,424                           | 3,560                                  |
|                 | India <sup>4</sup>                                    | 2,096                                 | 764                    | -                 | 764                  | 596                                    | 1,360                           | 3,456                                  |
|                 | Other   | 142                                   | 79                     | (7)               | 72                   | (18)                                   | 54                              | 196                                    |
| Total Internati | onal  | 4,374                                 | 2,103                  | (135)             | 1,968                | 870                                    | 2,838                           | 7,212                                  |
|                 | de investment products excluding<br>and related funds | 32,476                                | 6,639                  | (2,948)           | 3,691                | 3,591                                  | 7,282                           | 39,758                                 |
|                 | UK money market funds <sup>5</sup>                    | 3,625                                 | 1,410                  | -                 | 1,410                | 157                                    | 1,567                           | 5,192                                  |
|                 | India cash funds <sup>5</sup>                         | 2,458                                 | (1,240)                | -                 | (1,240)              | 382                                    | (858)                           | 1,600                                  |
| Total worldwi   | de investment products                                | 38,559                                | 6,809                  | (2,948)           | 3,861                | 4,130                                  | 7,991                           | 46,550                                 |

Total third party assets under management comprise the investment business noted above together with third party insurance contracts. New business relating to third party insurance contracts is disclosed as insurance business for reporting purposes. An analysis of total third party assets under management is shown below.

|   | Opening<br>AUM at<br>1 Jan 2010<br>£m | Gross<br>inflows<br>£m | Redemptions<br>£m | Net<br>inflows<br>£m | Market and<br>other<br>movements<br>£m | Net<br>movement<br>in AUM<br>£m | Closing<br>AUM at<br>30 Sep 2010<br>£m |
|---|---------------------------------------|------------------------|-------------------|----------------------|--|---------------------------------|--|
| Third party investment products   | 38,559                                | 6,809                  | (2,948)           | 3,861                | 4,130                                  | 7,991                           | 46,550                                 |
| Third party insurance contracts (new business classified as insurance products) | 18,370                                | 3,744                  | (1,289)           | 2,455                | 1,731                                  | 4,186                           | 22,556                                 |
| Total third party assets under management                                       | 56,929                                | 10,553                 | (4,237)           | 6,316                | 5,861                                  | 12,177                          | 69,106                                 |
| Standard Life Investments - total assets under<br>management                    | 138,724                               |                        |                   |                      |  |                                 | 153,749                                |

<sup>1</sup> Included within mutual funds are cash inflows which have also been reflected in the new business sales and net flows for UK mutual funds, an element of UK noninsured SIPP and Canada mutual funds.

<sup>2</sup> In the nine months to 30 September 2009 UK mutual funds gross inflows were £1,116m and net inflows were £444m.

<sup>3</sup> In the nine months to 30 September 2009 Canada mutual funds gross inflows were £159m and net inflows were £27m.

<sup>4</sup> International gross inflows include India where, due to the nature of the Indian investment sales market, the new business is shown as the net of sales less redemptions. India cash funds are included as money market and related funds in the table.

<sup>5</sup> Due to the nature of the UK money market funds and India cash funds, the flows are calculated using average net client balances. Other movements are derived as the difference between these average net inflows and the movement in the opening and closing AUM.

<sup>6</sup> Funds denominated in foreign currencies have been translated to Sterling using the closing exchange rates at 30 September 2010. Investment fund flows are translated at average exchange rates. Gains and losses arising from the translation of funds denominated in foreign currencies are included in the market and other movements column. The principal closing exchange rates used as at 30 September 2010 were £1: C\$1.62 (31 December 2009: £1: C\$1.69) and £1: €1.15 (31 December 2009: £1: €1.13). The principal average exchange rates for the nine months to 30 September 2010 were £1: C\$1.61 (2009: £1: C\$1.79) and £1: €1.16 (2009: £1: €1.12).

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# Long-term savings operations new business

Three months ended 30 September 2010

|  |                                   | Single premiums                     |                                     | New regular premiums                |                                     |                                     | PVNBP                               |                          |   |
|--|-----------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|--------------------------|---|
|  | Fee (F) -<br>Spread/risk<br>(S/R) | 3 months<br>to 30 Sep<br>2010<br>£m | 3 months<br>to 30 Sep<br>2009<br>£m | 3 months<br>to 30 Sep<br>2010<br>£m | 3 months<br>to 30 Sep<br>2009<br>£m | 3 months<br>to 30 Sep<br>2010<br>£m | 3 months<br>to 30 Sep<br>2009<br>£m | Change <sup>4</sup><br>% | Change in<br>constant<br>currency <sup>4</sup><br>% |
| UK   |                                   |                                     |                                     |                                     |                                     |                                     |                                     |                          |   |
| Individual SIPP <sup>1</sup>                 | F                                 | 704                                 | 587                                 | 15                                  | 12                                  | 757                                 | 642                                 | 18%                      | 18%   |
| Individual pensions <sup>2</sup>             | F                                 | 67                                  | 88                                  | 5                                   | 5                                   | 80                                  | 100                                 | (20%)                    | (20%)   |
| Investment bonds                             | F                                 | 49                                  | 40                                  | -                                   | -                                   | 49                                  | 40                                  | 23%                      | 23%   |
| Mutual funds                                 | F                                 | 422                                 | 260                                 | 3                                   | 4                                   | 445                                 | 288                                 | 55%                      | 55%   |
| Annuities                                    | S/R                               | 72                                  | 95                                  | -                                   | -                                   | 72                                  | 95                                  | (24%)                    | (24%)   |
| Protection                                   | S/R                               | -                                   | -                                   | 1                                   | -                                   | -                                   | -                                   | -                        | -   |
| Legacy life                                  | F                                 | -                                   | -                                   | -                                   | -                                   | -                                   | -                                   | -                        | -   |
| UK retail                                    |                                   | 1,314                               | 1,070                               | 24                                  | 21                                  | 1,403                               | 1,165                               | 20%                      | 20%   |
| Corporate pensions <sup>1,2</sup>            | F                                 | 442                                 | 137                                 | 126                                 | 65                                  | 949                                 | 375                                 | 153%                     | 153%  |
| Institutional pensions                       | F                                 | 762                                 | 477                                 | (3)                                 | (4)                                 | 755                                 | 470                                 | 61%                      | 61%   |
| UK corporate                                 |                                   | 1,204                               | 614                                 | 123                                 | 61                                  | 1,704                               | 845                                 | 102%                     | 102%  |
| UK long-term savings                         |                                   | 2,518                               | 1,684                               | 147                                 | 82                                  | 3,107                               | 2,010                               | 55%                      | 55%   |
| Canada                                       |                                   |                                     |                                     |                                     |                                     |                                     |                                     |                          |   |
| Fee  | F                                 | 113                                 | 117                                 | 22                                  | 6                                   | 344                                 | 189                                 | 82%                      | 68%   |
| Spread/risk                                  | S/R                               | 15                                  | 14                                  | 3                                   | -                                   | 48                                  | 25                                  | 92%                      | 77%   |
| Group savings and retirement                 | 0,11                              | 128                                 | 131                                 | 25                                  | 6                                   | 392                                 | 214                                 | 83%                      | 69%   |
| Fee  | F                                 | 91                                  | 55                                  |                                     |                                     | 91                                  | 55                                  | 65%                      | 51%   |
| Spread/risk                                  | S/R                               | 40                                  | 137                                 | 1                                   | 1                                   | 48                                  | 147                                 | (67%)                    | (70%)   |
| Individual insurance, savings and retirement | ,                                 | 131                                 | 192                                 | 1                                   | 1                                   | 139                                 | 202                                 | (31%)                    | (37%)   |
| Group insurance                              | S/R                               | 1                                   | _                                   | 8                                   | 7                                   | 125                                 | 117                                 | 7%                       | (2%)  |
| '<br>Mutual funds                            | F                                 | 66                                  | 53                                  | -                                   | -                                   | 66                                  | 53                                  | 25%                      | 16%   |
| Canada long-term savings                     |                                   | 326                                 | 376                                 | 34                                  | 14                                  | 722                                 | 586                                 | 23%                      | 13%   |
| International                                |                                   |                                     |                                     |                                     |                                     |                                     |                                     |                          |   |
| Ireland                                      | F                                 | 307                                 | 211                                 | 2                                   | 2                                   | 313                                 | 217                                 | 44%                      | 48%   |
| Germany                                      | F                                 | 7                                   | 5                                   | - 6                                 | 6                                   | 71                                  | 80                                  | (11%)                    | (7%)  |
| Hong Kong                                    | F                                 | 2                                   | 3                                   | 8                                   | 6                                   | 59                                  | 32                                  | 84%                      | 83%   |
| Wholly owned long-term savings               |                                   | 316                                 | 219                                 | 16                                  | 14                                  | 443                                 | 329                                 | 35%                      | 38%   |
| India <sup>3</sup>                           |                                   | 4                                   | 4 <sup>5</sup>                      |                                     | 20 <sup>5</sup>                     |                                     | 98 <sup>5</sup>                     | 18%                      | 8%  |
| China <sup>3</sup>                           |                                   | 9                                   | 8                                   | 3                                   | 2                                   | 21                                  | 22                                  | (5%)                     | (5%)  |
| Joint ventures long-term savings             |                                   | 13                                  | 12                                  | 31                                  | 22                                  | 137                                 | 120                                 | 14%                      | 6%  |
| International long-term savings              |                                   | 329                                 | 231                                 | 47                                  | 36                                  | 580                                 | 449                                 | 29%                      | 29%   |
| Total worldwide long term covings            |                                   | 2 172                               | 2 201                               | 220                                 | 100                                 | 4 400                               | 2 0.45                              | AE0/                     | 430/  |
| Total worldwide long-term savings            |                                   | 3,173                               | 2,291                               | 228                                 | 132                                 | 4,409                               | 3,045                               | 45%                      | 42%   |

<sup>1</sup> Included within non-insured SIPP is an element which is also included within UK mutual funds net flows in the third party Investment operations figures.

<sup>2</sup> Individual pensions include Retail Trustee Investment Plan. This was previously included in Corporate pensions. The 2010 impact on PVNBP is £3m (2009: £3m).

<sup>3</sup> Standard Life's share of the joint venture company's new business.

<sup>4</sup> % change is calculated on the figures rounded to millions.

<sup>5</sup> Single premiums in India have been restated by £1m to reflect the reclassification of regular premiums to single premiums. The impact on regular premiums is negative £1m. There is no impact on PVNBP.

<sup>6</sup> New business gross sales for overseas operations are calculated using average exchange rates. The principal average rates for the nine months to 30 September 2010 were £1: C\$1.61 (2009: £1: C\$1.79) and £1: €1.16 (2009: £1: €1.12).

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## Investment operations

Three months ended 30 September 2010

|                 |  | Opening<br>AUM at<br>1 Jul 2010<br>£m | Gross<br>inflows I<br>£m | Redemptions<br>£m | Net<br>inflows<br>£m | Market and<br>other<br>movements<br>£m | Net<br>movement<br>in AUM<br>£m | Closing<br>AUM at<br>30 Sep 2010<br>£m |
|-----------------|--|---------------------------------------|--------------------------|-------------------|----------------------|--|---------------------------------|--|
| UK              | Mutual funds <sup>1</sup>                              | 6,650                                 | 1,142 <sup>2</sup>       | (384)             | 758                  | 784                                    | 1,542                           | 8,192                                  |
|                 | Private equity   | 3,344                                 | 9                        | -                 | 9                    | 130                                    | 139                             | 3,483                                  |
|                 | Segregated funds                                       | 13,764                                | 57                       | (578)             | (521)                | 941                                    | 420                             | 14,184                                 |
|                 | Pooled property funds                                  | 1,634                                 | 10                       | -                 | 10                   | 38                                     | 48                              | 1,682                                  |
| Total UK        |  | 25,392                                | 1,218                    | (962)             | 256                  | 1,893                                  | 2,149                           | 27,541                                 |
| Canada          | Mutual funds <sup>1</sup>                              | 1,613                                 | 63 <sup>3</sup>          | (69)              | (6)                  | 80                                     | 74                              | 1,687                                  |
|                 | Separate mandates                                      | 3,022                                 | 235                      | (99)              | 136                  | 160                                    | 296                             | 3,318                                  |
| Total Canada    |  | 4,635                                 | 298                      | (168)             | 130                  | 240                                    | 370                             | 5,005                                  |
| International   | Europe   | 2,946                                 | 385                      | (63)              | 322                  | 292                                    | 614                             | 3,560                                  |
|                 | India <sup>4</sup>                                     | 3,084                                 | 144                      | -                 | 144                  | 228                                    | 372                             | 3,456                                  |
|                 | Other  | 127                                   | 73                       | (1)               | 72                   | (3)                                    | 69                              | 196                                    |
| Total Internati | onal   | 6,157                                 | 602                      | (64)              | 538                  | 517                                    | 1,055                           | 7,212                                  |
|                 | de investment products<br>ney market and related funds | 36,184                                | 2,118                    | (1,194)           | 924                  | 2,650                                  | 3,574                           | 39,758                                 |
|                 | UK money market funds <sup>5</sup>                     | 4,840                                 | 135                      | -                 | 135                  | 217                                    | 352                             | 5,192                                  |
|                 | India cash funds <sup>5</sup>                          | 1,574                                 | (208)                    | -                 | (208)                | 234                                    | 26                              | 1,600                                  |
| Total worldwi   | de investment products                                 | 42,598                                | 2,045                    | (1,194)           | 851                  | 3,101                                  | 3,952                           | 46,550                                 |

Total third party assets under management comprise the investment business noted above together with third party insurance contracts. New business relating to third party insurance contracts is disclosed as insurance business for reporting purposes. An analysis of total third party assets under management is shown below.

|   | Opening<br>AUM at<br>1 Jul 2010<br>£m | Gross<br>inflows<br>£m | Redemptions<br>£m | Net<br>inflows<br>£m | Market and<br>other<br>movements<br>£m | Net<br>movement<br>in AUM<br>£m | Closing<br>AUM at<br>30 Sep 2010<br>£m |
|---|---------------------------------------|------------------------|-------------------|----------------------|--|---------------------------------|--|
| Third party investment products   | 42,598                                | 2,045                  | (1,194)           | 851                  | 3,101                                  | 3,952                           | 46,550                                 |
| Third party insurance contracts (new business classified as insurance products) | 20,399                                | 1,167                  | (447)             | 720                  | 1,437                                  | 2,157                           | 22,556                                 |
| Total third party assets under management                                       | 62,997                                | 3,212                  | (1,641)           | 1,571                | 4,538                                  | 6,109                           | 69,106                                 |

under management 143,002

<sup>1</sup> Included within mutual funds are cash inflows which have also been reflected in the new business sales and net flows for UK mutual funds, an element of UK noninsured SIPP and Canada mutual funds.

<sup>2</sup> In the three months to 30 September 2009 UK mutual funds gross inflows were £372m and net inflows were £131m.

<sup>3</sup> In the three months to 30 September 2009 Canada mutual funds gross inflows were £60m and net inflows were £13m.

<sup>4</sup> International gross inflows include India where, due to the nature of the Indian investment sales market, the new business is shown as the net of sales less redemptions. India cash funds are included as money market and related funds in the table.

<sup>5</sup> Due to the nature of the UK money market funds and India cash funds, the flows are calculated using average net client balances. Other movements are derived as the difference between these average net inflows and the movement in the opening and closing AUM.

<sup>6</sup> Funds denominated in foreign currencies have been translated to Sterling using the closing exchange rates at 30 September 2010. Investment fund flows are translated at average exchange rates. Gains and losses arising from the translation of funds denominated in foreign currencies are included in the market and other movements column. The principal closing exchange rates used as at 30 September 2010 were £1: C\$1.62 (30 June 2010: £1: C\$1.59) and £1: €1.15 (30 June 2010: £1: €1.22). The principal average exchange rates for the nine months to 30 September 2010 were £1: C\$1.61 (2009: £1: C\$1.79) and £1: €1.16 (2009: £1: €1.12).

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# Long-term savings operations new business

15 months ended 30 September 2010

|  |                                   |                                  |                                  | PVNBP                            |   |                                  |
|--|-----------------------------------|----------------------------------|----------------------------------|----------------------------------|---|----------------------------------|
|  | Fee (F) -<br>Spread/risk<br>(S/R) | 3 months to<br>30 Sep 2010<br>£m | 3 months to<br>30 Jun 2010<br>£m | 3 months to<br>31 Mar 2010<br>£m | 3 months to<br>31 Dec 2009 <sup>2</sup><br>£m | 3 months to<br>30 Sep 2009<br>£m |
| UK   | (5/17)                            | LIII                             | LIII                             | LIII                             | LIII  | LIII                             |
| Individual SIPP                              | F                                 | 757                              | 878                              | 1,029                            | 761   | 642                              |
|  | F                                 | 80                               | 152                              | 1,029                            | 64  | 100                              |
| Individual pensions<br>Investment bonds      | F                                 | 80<br>49                         | 45                               | 46                               |   | 40                               |
| Mutual funds                                 | F                                 | 49                               | 383                              | 40                               | 42<br>337                                     | 288                              |
| Annuities                                    |                                   |                                  |                                  |                                  | 337<br>95                                     |                                  |
| Protection                                   | S/R<br>S/R                        | 72                               | 82<br>1                          | 127                              | 93  | 95                               |
|  | 5/K<br>F                          | -                                |                                  | -                                |   | -                                |
| Legacy life                                  | F                                 |                                  | -                                | -                                |   | -                                |
| UK retail                                    |                                   | 1,403                            | 1,541                            | 1,796                            | 1,299   | 1,165                            |
| Corporate pensions                           | F                                 | 949                              | 1,024                            | 727                              | 704   | 375                              |
| Institutional pensions                       | F                                 | 755                              | 1,012                            | 830                              | 875   | 470                              |
| UK corporate                                 |                                   | 1,704                            | 2,036                            | 1,557                            | 1,579   | 845                              |
| UK long-term savings                         |                                   | 3,107                            | 3,577                            | 3,353                            | 2,878   | 2,010                            |
| Canada                                       |                                   |                                  |                                  |                                  |   |                                  |
| Fee  | F                                 | 344                              | 434                              | 255                              | 113   | 189                              |
| Spread/risk                                  | S/R                               | 48                               | 49                               | 35                               | 32  | 25                               |
| Group savings and retirement                 |                                   | 392                              | 483                              | 290                              | 145   | 214                              |
| Fee  | F                                 | 91                               | 98                               | 120                              | 95  | 55                               |
| Spread/risk                                  | S/R                               | 48                               | 46                               | 54                               | 86  | 147                              |
| Individual insurance, savings and retirement |                                   | 139                              | 144                              | 174                              | 181   | 202                              |
| Group insurance                              | S/R                               | 125                              | 140                              | 168                              | 264   | 117                              |
| Mutual funds                                 | F                                 | 66                               | 81                               | 101                              | 70  | 53                               |
| Canada long-term savings                     |                                   | 722                              | 848                              | 733                              | 660   | 586                              |
| International                                |                                   |                                  |                                  |                                  |   |                                  |
| Ireland                                      | F                                 | 313                              | 292                              | 253                              | 297   | 217                              |
| Germany                                      | F                                 | 71                               | 76                               | 78                               | 129   | 80                               |
| Hong Kong                                    | F                                 | 59                               | 69                               | 64                               | 48  | 32                               |
| Wholly owned long-term savings               |                                   | 443                              | 437                              | 395                              | 474   | 329                              |
| India <sup>1</sup>                           |                                   | 116                              | 93                               | 140                              | 111 3   | 98                               |
| China <sup>1</sup>                           |                                   | 21                               | 93<br>29                         | 26                               | 38  | 22                               |
|  |                                   |                                  |                                  |                                  |   |                                  |
| Joint ventures long-term savings             |                                   | 137                              | 122                              | 166                              | 149   | 120                              |
| International long-term savings              |                                   | 580                              | 559                              | 561                              | 623   | 449                              |
| Total worldwide long-term savings            |                                   | 4,409                            | 4,984                            | 4,647                            | 4,161   | 3,045                            |
|  |                                   |                                  |                                  |                                  |   |                                  |

<sup>1</sup> Amounts shown reflect Standard Life's share of the joint venture company's new business.

<sup>2</sup> The three month period to 31 December 2009 excludes the full impact of 2009 year end changes to non-economic assumptions. The effect of changes to year end

non-economic assumptions was a decrease in total PVNBP of £110m in the final PVNBP results published in the 2009 Preliminary results.

<sup>3</sup> PVNBP for India has been restated to reflect the reclassification from regular premiums to single premiums.

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