



Full year results 2024

4 March 2025



Agenda

Highlights & strategy overview

Jason Windsor

Financial performance & outlook

lan Jenkins

Strategy update

Jason Windsor

Q&A





Highlights & strategy overview

Jason Windsor

A Wealth & Investments group that is gaining momentum

- Three core businesses, each with scale positions and headroom for growth
- Simplifying our business, focusing on where we have competitive advantage, particularly in Investments
- New management structure and leadership, ensuring rigorous resource allocation, execution discipline, and performance management
- Results improving across all three businesses, but not yet realising their full potential
- Adjusted operating profit up 2% to £255m, and net capital generation up 34% to £238m, with use of DB pension surplus improving future dividend cover
- Transformation on track to deliver at least £150m in cost savings by the end of 2025

Focus on delivering our priorities

Strengthening

our foundations

Improving

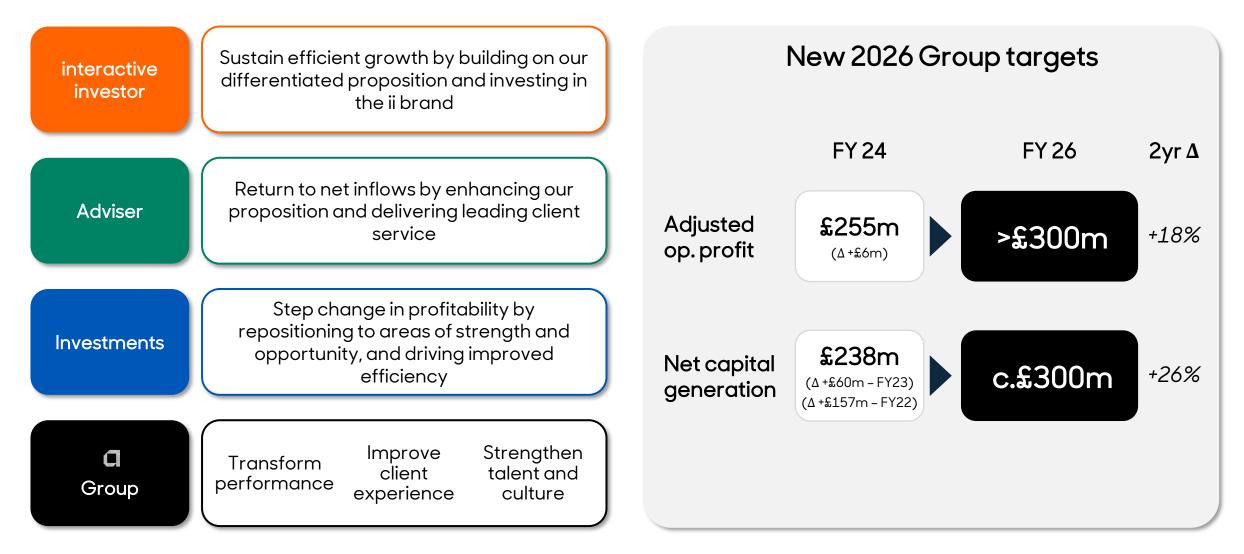
performance

but more to do

- **Transform performance:** drive further efficiencies and sustainable profit growth to support capital generation and shareholder returns
- Improve client experience: innovate and enhance service to better meet clients' needs
- Strengthen talent and culture: attract, engage and retain the best people, and streamline decision-making



Clear priorities and financial ambitions



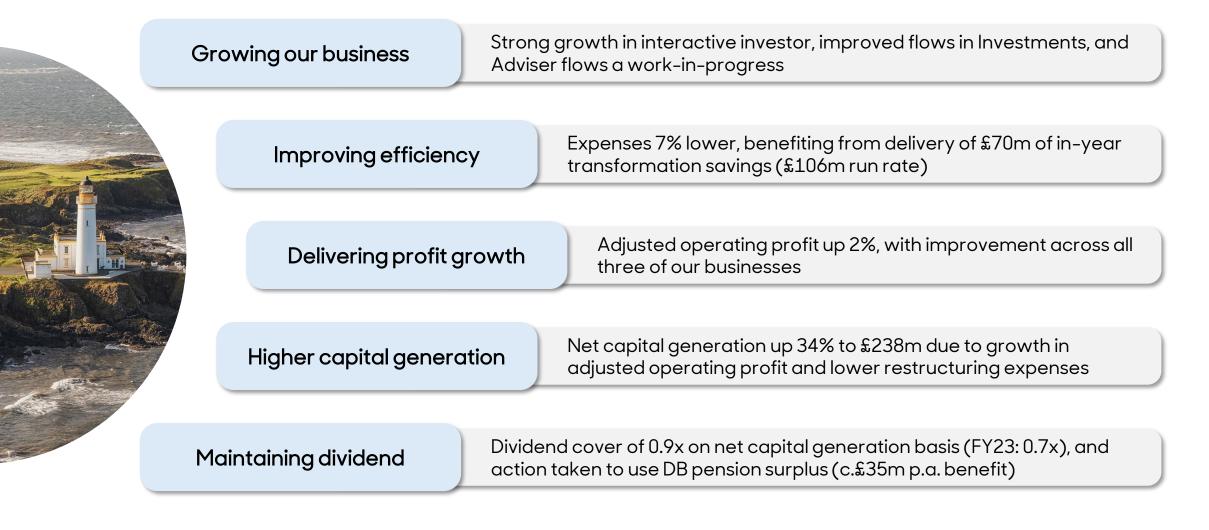


Financial performance & outlook

Ian Jenkins



Delivering improved financial performance in 2024



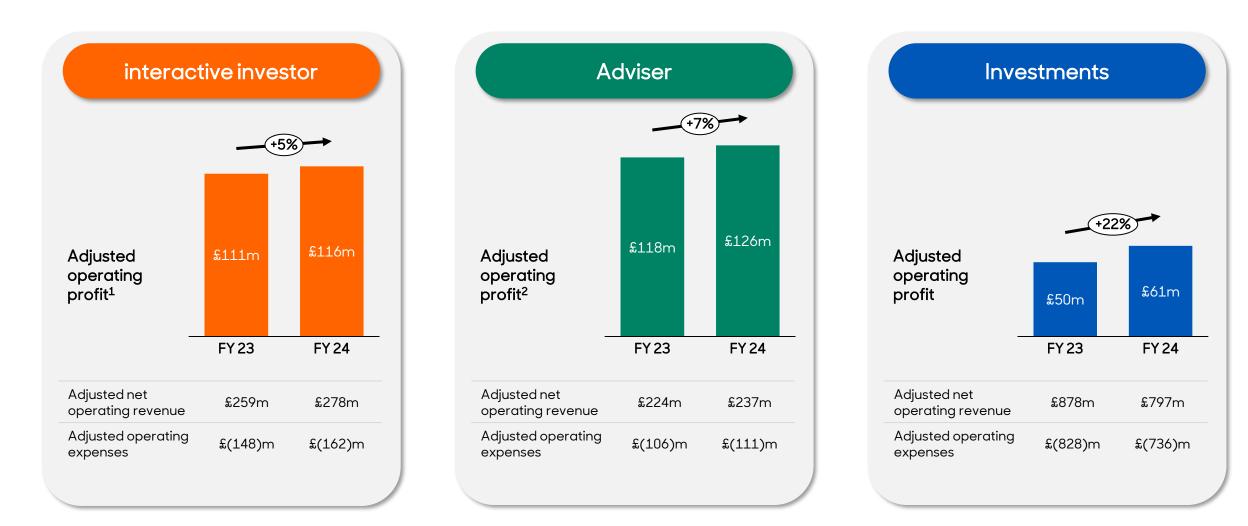
Improved profitability and capital generation

	FY 24	FY 23	Change	
Adjusted net operating revenue	£1,321m	£1,398m	(6)%	
Adjusted operating expenses	£(1,066) m	£(1,149)m	7%	
Adjusted operating profit	£255m	£249m	2%	
IFRS profit/(loss) before tax	£251m	£(6)m	>100%	
Adjusted diluted earnings per share	15.0p	13.9p	8%	
Adjusted capital generation	£307m	£299m	3%	
Net capital generation	£238m	£178m	34%	

- Adjusted operating profit up 2% driven by significant progress in achieving efficiencies
- Revenue 6% lower, reflecting net outflows from higher margin products and impact of disposals¹
- Improvement in IFRS profit reflects lower impairments and smaller loss in value of listed investments
- Maintaining dividend of 14.6p per share, in line with our policy
- Dividend cover 1.2x (FY 23: 1.1x) by ACG² and 0.9x (FY 23: 0.7x) by NCG³

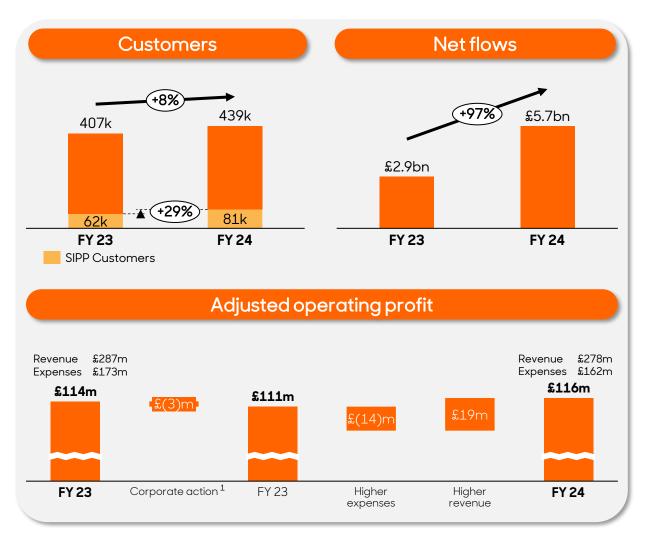
Note: ¹ Disposal of abrdn Capital, US and European Private Equity businesses, threesixty and Focus Business Solutions. ² ACG - adjusted capital generation. ³ NCG - net capital generation.

Profit growth across all three businesses



interactive investor

Sustainable customer growth and scalable business model

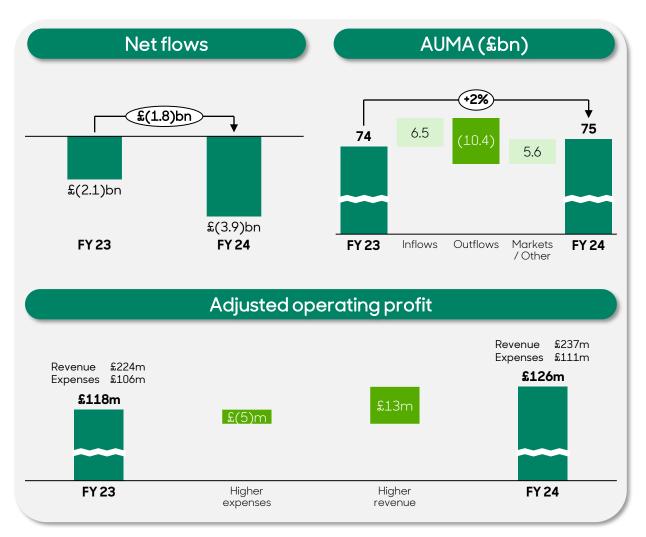


- 8% total customer growth, with 29% increase in customers with a SIPP
- Net flows almost doubled to £5.7bn, ranking ii #1 for net flows across the UK D2C industry²
- Revenue up $7\%^3$ to £278m and CIR of 58%
 - Trading up 46% to £70m (excl. cost of sales)
 - Treasury up 3% to £138m (229bps)
 - Subscriptions up 3% to £60m (excl. marketing incentives)
 - Advice 14% lower at £25m³
- Expenses driven by investment in brand awareness, technology developments and capacity to support future growth

10| 📿

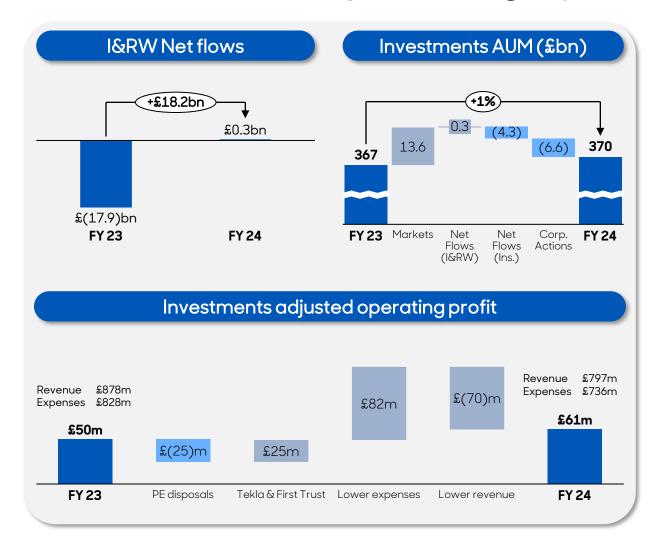
Note: All data as of 31 Dec 2024 and all movements vs FY 23, unless otherwise stated. ¹ Impact of abrdn Capital (sold in H2 2023) which (including MPS) had adjusted net operating revenue of £28m and adjusted operating expenses of £25m shown under Corporate action. ² 2024 (Fundscape, Direct Matters). ³Excluding abrdn Capital.

Adviser Profitability reflects scale, return to net inflows is the priority



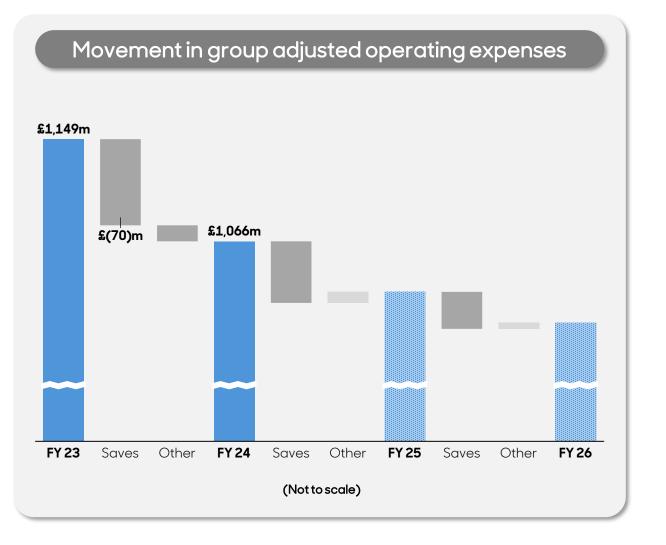
- Net flows £1.8bn lower, with actions in place to return to net inflows
- Revenue increased by 6%, with net outflows offset by higher markets and a full 12-month benefit from a distribution agreement with Phoenix
- Revenue margin of 31.2bps (FY 23: 30.6bps), with treasury margin 263bps (FY 23: c.228bps)
- Revenue margin expected to be c.3bps lower in FY25 due to previously announced repricing
- Expenses driven by investment to enhance the client proposition
- Benefit from a temporary third-party outsourcing discount, which is expected to end in 2025

Investments Focus on efficiency creating a platform for profitable growth



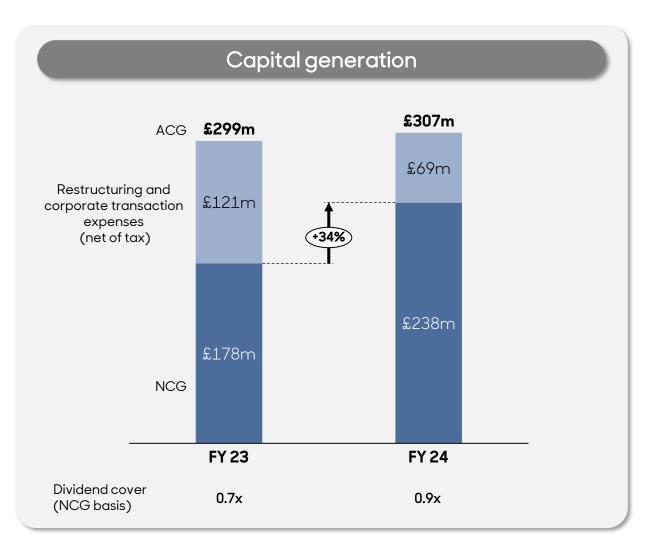
- Gross flows (I&RW) up 31% to £25.5bn, ex-liquidity
- Net flows (I&RW) improved by £18.2bn to £0.3bn
- AUM up 1%, with positive markets offsetting net outflows and corporate actions
- Adjusted operating profit up 22% to £61m
- Cost savings and positive markets more than offset the impact of outflows and lower margins of 21.3bps (FY 23: 23.5bps)
- Corporate actions included disposals of PE businesses, partially offset by the acquisitions of a number of closed end funds

Transformation on track to deliver >£150m savings by end 2025



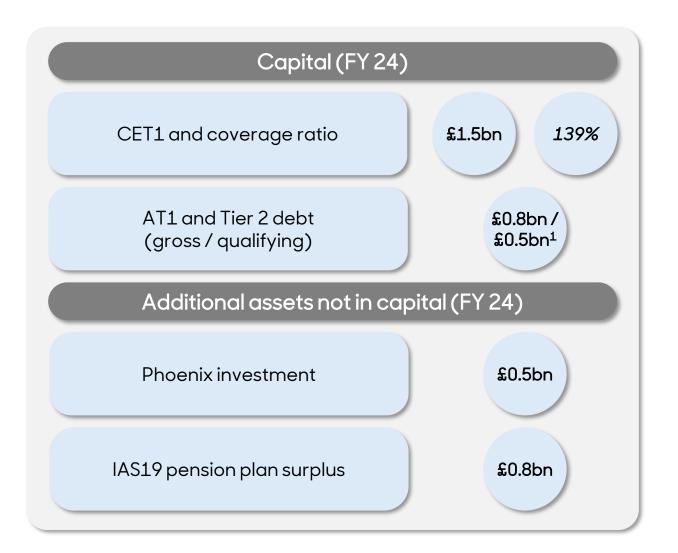
- Achieved £106m of run rate savings in 2024
- Delivered £70m of in-year cost savings, exceeding our commitment of £60m
- Reduced adjusted operating expenses by 7% to £1,066m
- On-track to deliver target of at least £150m of total annualised cost savings by the end of 2025, the majority of which will benefit Investments
- Continue to invest in the business to drive profitable growth

Growing net capital generation



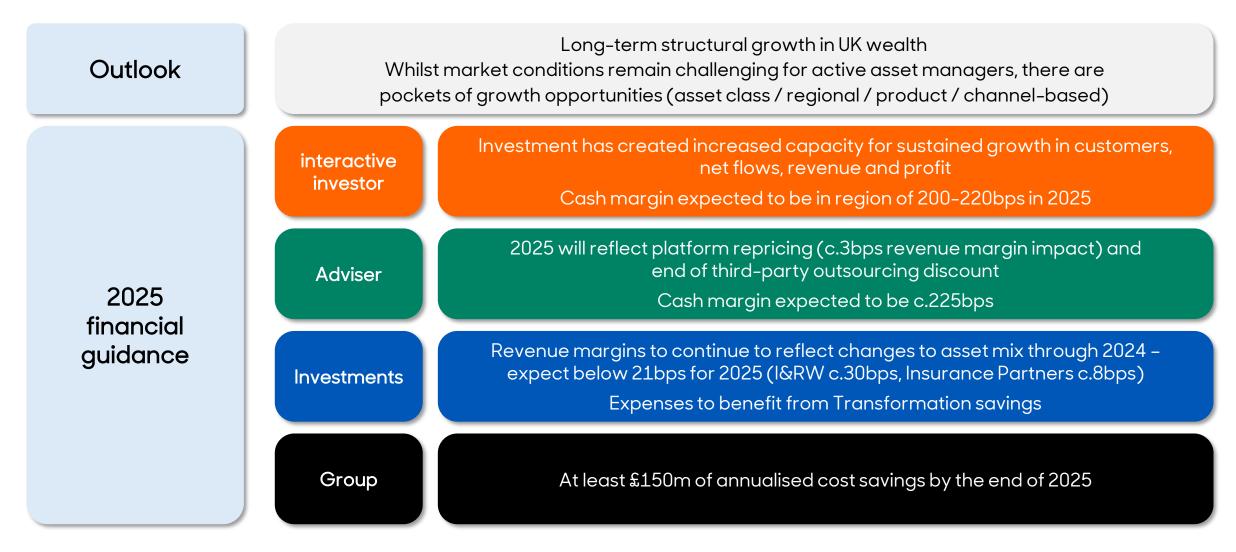
- Net capital generation up 34%
 - Adjusted capital generation up 3% to £307m (FY 23: £299m)
 - Net restructuring and corporate transaction expenses down 43% to £69m (FY 23: £121m)
- FY 24 dividend covered 0.9x (FY 23: 0.7x) by net capital generation
 - Future benefit from use of DB pension surplus to fund DC contributions
 - c.£35m annual increase in NCG from H2 2025

Strong capital base and additional assets



- Strong CET1 of £1.5bn with coverage ratio of 139%
- Additional net assets not in capital unchanged at £1.3bn
- Investment in Phoenix supporting strategic partnership and c.£56m annual dividend income
- Action to unlock value from DB pension surplus will generate c.£35m of capital annually, starting in H2 2025

Outlook and 2025 financial guidance

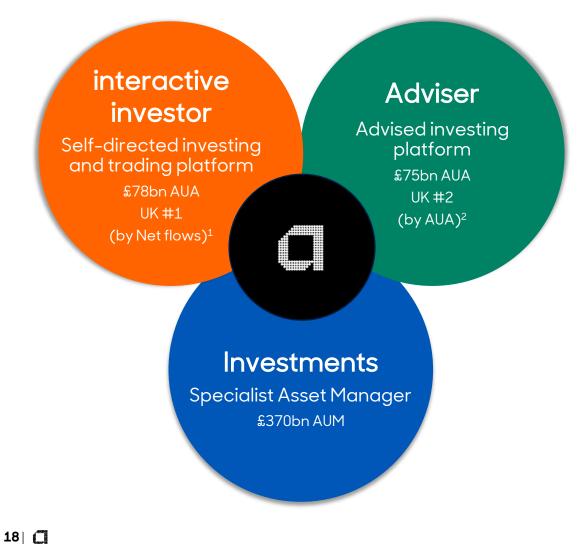




Strategy update

Jason Windsor

Our ambition is to be the UK's leading Wealth & Investments group



Our Purpose

Enabling our clients to be better investors

Our Ambition

To be the UK's leading Wealth & Investments group with:

- fast growing direct and advised wealth platforms
- a specialist asset manager that has strengths in areas of market growth
- excellent client service, technology and talent

Well-positioned for market growth opportunities

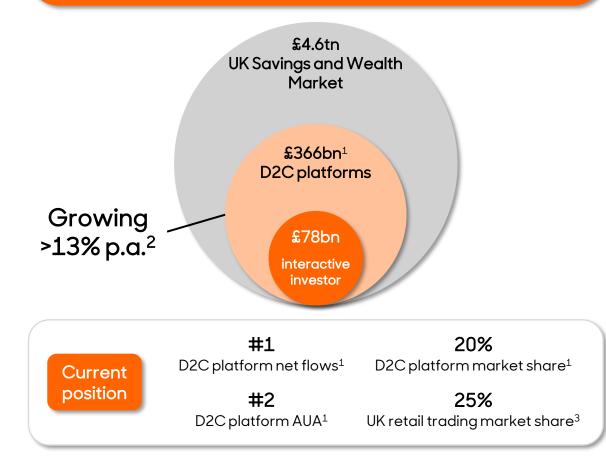
Market opportunities	Business	Size of opportunity	Where we can win
Intergenerational wealth transfer		UK: Transfer of c.£5.5tn expected over the next 25 years ¹	Dynamic retirement solutions
Increasing personal responsibility for savings		UK: 35% of adults (19.1m) hold investments, up 6 ppts from 2018 ²	Direct and advised investing
Growing savings & advice gap		UK: 'Savings and advice gap' of >20 million people ³	Affordable, tailored guidance & execution; increasing advisers' capacity; managed solutions
More complex client needs & outcomes		11% p.a. growth of public market active specialties ⁴	Customised services and products; higher value specialist active strategies
Growing Private Markets demand with increasing accessibility		10% p.a. growth⁵	Existing scale, new products and growth in new channels
Ongoing energy transition		11% p.a. growth in investment in low-carbon energy transition ⁶	Real Assets and sustainability

19|

Note: All opportunities are global unless otherwise stated.¹ Kings Court Trust.² Platforum.³ Boring Money and Yorkshire Building Society.⁴ Broadridge – Thematic and EM Equities, EM Debt.⁵ BCG.⁶ Bloomberg "Energy Transition Investment Trends 2025". 11% p.a. growth forecast for Infrastructure AUM (Preqin).

interactive investor Leading D2C platform – set for further growth

Leading position in the large and fast-growing UK D2C platform market with headroom to grow



20|

Aiming to be the UK's #1 D2C platform with best-in-class propositions

Disruptive and market leading pricing model

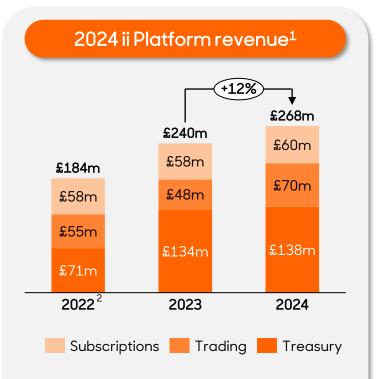
Leading modern technology platform

Innovative propositions such as ii Community, Managed SIPP

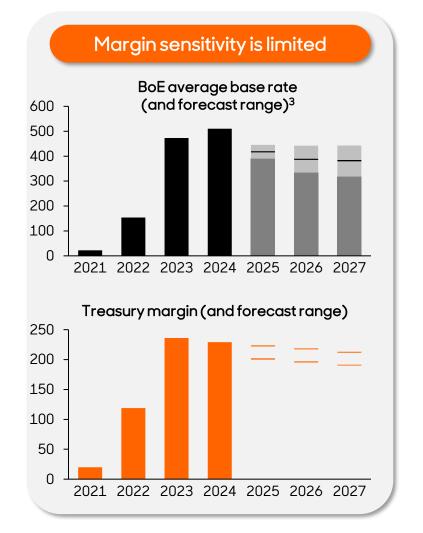
Growing consumer brand with 12% increase in awareness in 2024



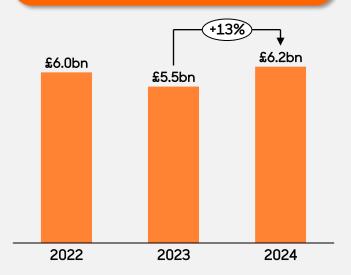
interactive investor Diversified and resilient revenue streams



- Treasury income is an important source of revenue
- With potential to grow with the business, even as interest rates stabilise



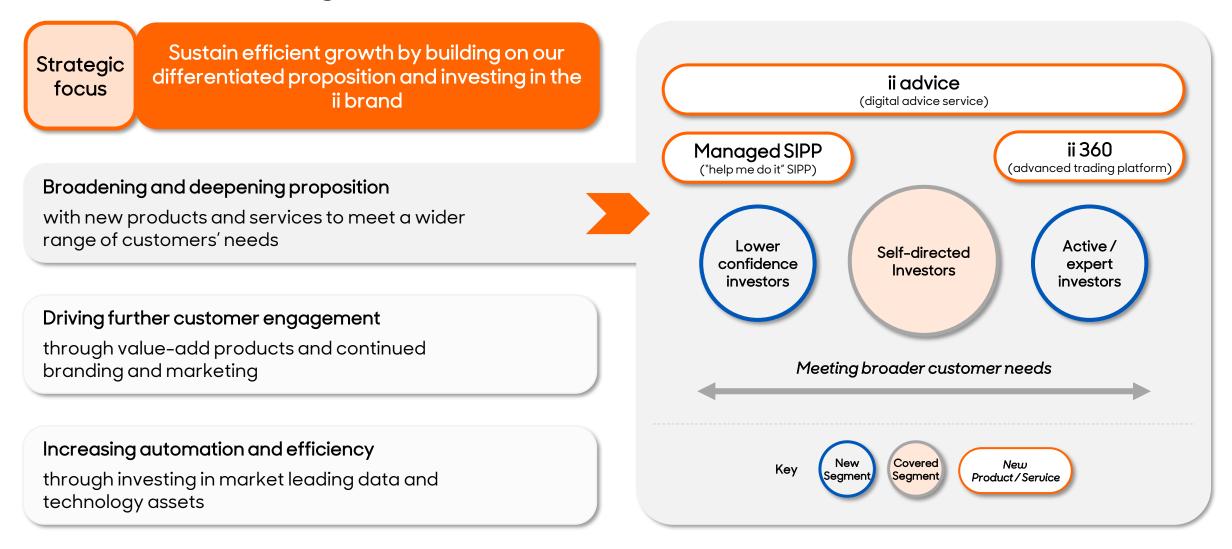




- AUMA invested in cash reduced in 2023 as interest rates rose
- Expect long term growth driven by strong inflows, including success in SIPP

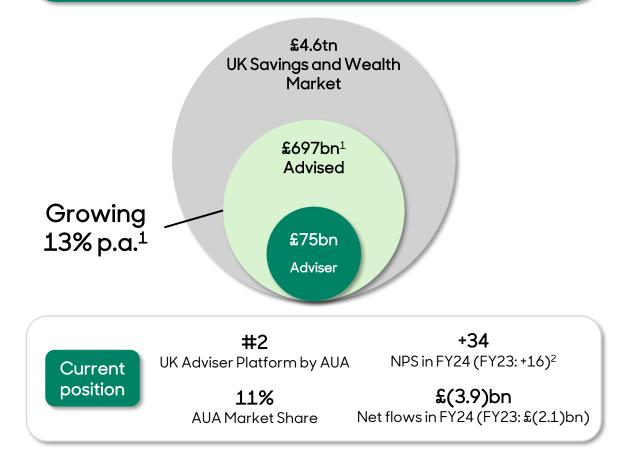
interactive investor

Focus on meeting broader customer needs



Adviser Business realising value from its significant investment

Trusted partner for UK advisers as demand for advice continues to grow amongst consumers



Objective to return to growth

Long-standing relationships with leading UK IFAs

Reliable platform with strong capabilities

Competitive pricing

New senior leadership team including CFO, CDO, CTPO



Gold accolade via DFM Service Ratings and 5 Star Expert Rating for the 13th year running

Adviser Focus on client service excellence and leading proposition

Strategic	Return to net inflows by enhancing our	Examples of improving service timings across processes					
focus	proposition and delivering leading client service		Speed to	answer calls	2023 6 mins 5 s	2024 1 min 13 s	2025 Target 1 min
hrough digitis	ent service to create capacity for clients sation and process improvements to create		SIPP cast	h transfers-out	24 days	19 days	17 days
capacity of cli	ents to grow their businesses		SIPP inco	ome E2E time ¹	6 days	5 days	4 days
•	oducts and proposition tions for clients, including the abrdn SIPP		影	Leveraging API c the advice ecosy		•	
	improve platform		-උය්	Increasing resou and assist with p			processes
U	d process automation and further			Maintaining inves and improve pro		atform to au	tomate

Investments Repositioning to take advantage of clear market opportunities

A specialist asset manager, investing in areas of strength

and protecting valued propositions

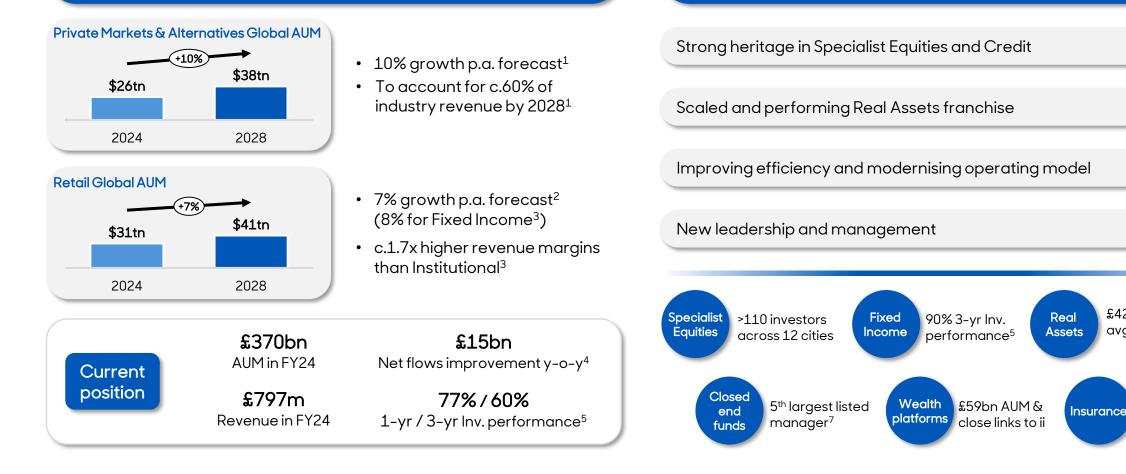
£42bn AUM. Infra

£199bn AUM &

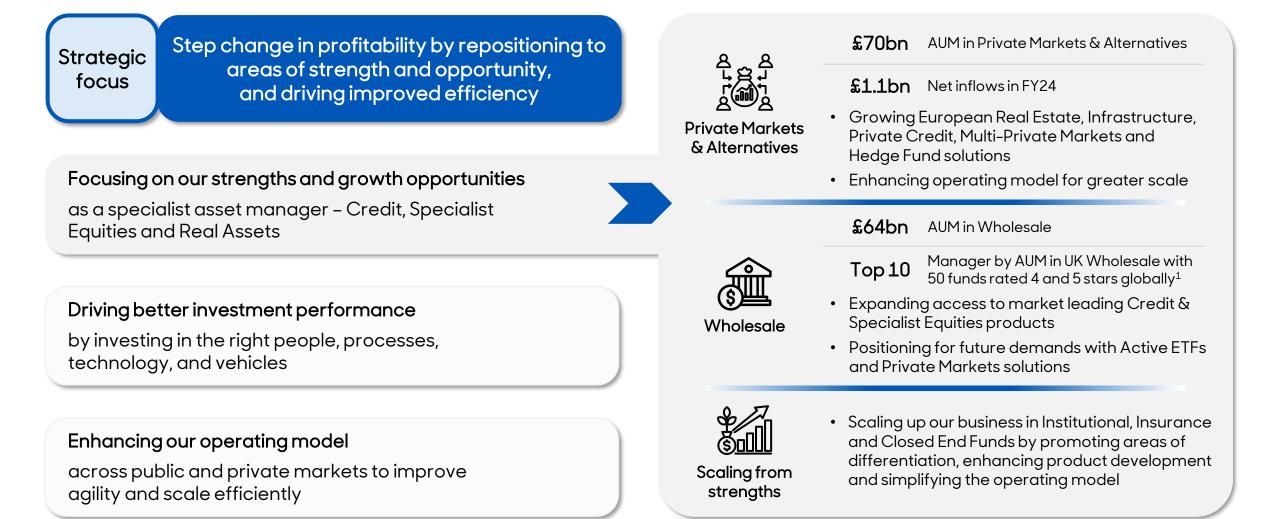
deep heritage

ava IRR of 10%6

Opportunities for specialist active asset managers in a transitioning industry



Investments Focus on growth and performance in areas of strength



Our approach to delivery under new Group leadership

Disciplined approach to deliver on our priorities

> Strengthened management structure

Robust execution capability and performance management

Recruiting and retaining the best talent and evolving the culture

Rigorous resource allocation and capital management



Noel Butwell CEO, Adviser



Xavier Meyer CEO, Investments



Tracey Hahn Chief People Officer





Rushad Abadan Group General Counsel



and pace of decision making



Ian Jenkins

Interim Group CFO



Richard Wilson Group COO & CEO, ii

Jason Windsor Group CEO



New, streamlined leadership team driving accountability

Talent and culture priorities

Focus areas

New and aligned leadership teams

Improve our operating model

Invest in our people

Evolve the culture

Target outcomes

- Clarity and high performance from the top
- Aligned focus on clients
- Increased speed of execution
- Greater proximity to business
- Attracting and retaining the best talent
- Improved staff collaboration and engagement
- Robust performance management
- Increased innovation and efficiency

New Group COO to drive long-term benefits from Transformation

Example Transformation activities in 2025

Investments operating model enhancements

Operational process reviews

Phoenix simplification programme

Technology & operational process efficiency

Data infrastructure rationalisation

Third-party supplier rationalisation

Functional support model improvements

Process simplification

Controls improvement

Creating long-term benefits for the Group

Set up our businesses for growth

Deliver better outcomes for our clients

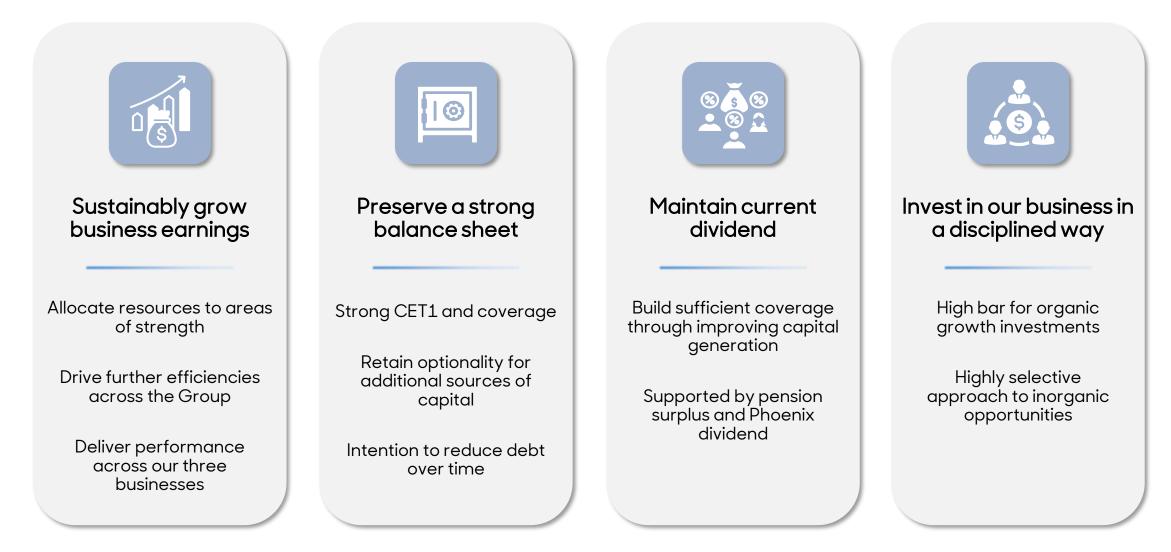
Create a more agile cost base

Leverage technology, automation and Al

Invest more in developing our colleagues

Maintain resilient and robust control environment

Clear principles for capital allocation



Pension surplus: unlocking value today and retaining optionality



Significant and sustainable boost to capital generation

Expect no impact on adjusted operating profit as DC contributions continue to be expensed

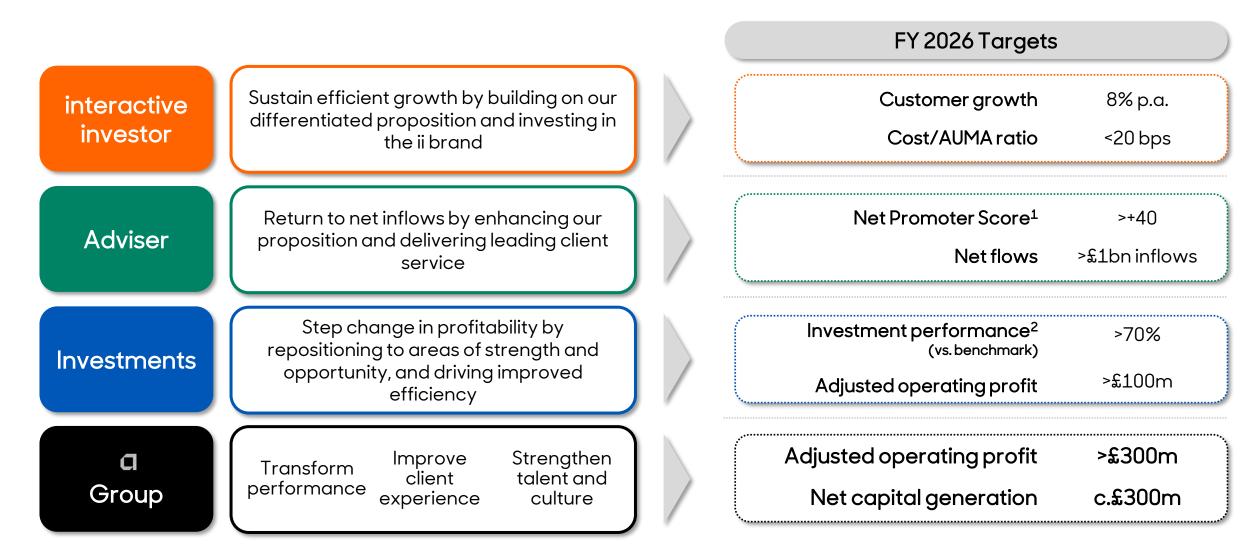
Retaining long-term flexibility

Annual review of the appropriateness of other options, e.g., an insurance buyout

Agreement reached with Trustee to utilise surplus to fund DC contributions for existing employees Potential for further economic and business benefits Adoption of higher return investment strategy to preserve surplus agreed

Creation of opportunities for abrdn Investments Insurance & Pension Solutions team

Our strategic focus areas and delivery ambition





Q&A

Forward-looking statements

This document may contain certain 'forward-looking statements' with respect to the financial condition, performance, results, strategies, targets (including ESG targets), objectives, plans, goals and expectations of the Company and its affiliates. These forward-looking statements can be identified by the fact that they do not relate only to historical or current facts.

Forward-looking statements are prospective in nature and are not based on historical or current facts, but rather on current expectations, assumptions and projections of management of the abrdn Group about future events, and are therefore subject to known and unknown risks and uncertainties which could cause actual results to differ materially from the future results expressed or implied by the forward-looking statements.

For example but without limitation, statements containing words such as 'may', 'will', 'should', 'could', 'continues', 'aims', 'estimates', 'projects', 'believes', 'intends', 'expects', 'hopes', 'plans', 'pursues', 'ensure', 'seeks', 'targets' and 'anticipates', and words of similar meaning (including the negative of these terms), may be forward-looking. These statements are based on assumptions and assessments made by the Company in light of its experience and its perception of historical trends, current conditions, future developments and other factors it believes appropriate.

By their nature, all forward-looking statements involve risk and uncertainty because they are based on information available at the time they are made, including current expectations and assumptions, and relate to future events and/or depend on circumstances which may be or are beyond the Group's control, including, among other things: UK domestic and global political, economic and business conditions; market related risks such as fluctuations in interest rates and exchange rates, and the performance of financial markets generally; the impact of inflation and deflation; the impact of competition; the timing, impact and other uncertainties associated with future acquisitions, disposals or combinations undertaken by the Company or its affiliates and/or within relevant industries; experience in particular with regard to mortality and morbidity trends, lapse rates and policy renewal rates; the value of and earnings from the Group's strategic investments and ongoing commercial relationships; default by counterparties; information technology or data security breaches (including the Group being subject to cyberattacks); operational information technology risks, including the Group's operations being highly dependent on its information technology systems (both internal and outsourced) and the continued development and enhancement of said technology systems (including the utilisation of artificial intelligence (AI)); natural or man-made catastrophic events; the impact of pandemics; climate change and a transition to a low-carbon economy (including the risk that the Group may not achieve its relevant ESG taraets): exposure to third-party risks including as a result of outsourcina: the failure to attract or retain necessary key personnel; the policies and actions of regulatory authorities and the impact of changes in capital, solvency or accounting standards, ESG disclosure

and reporting requirements, and tax and other legislation and regulations (including changes to the regulatory capital requirements) that the Group is subject to in the jurisdictions in which the Company and its affiliates operate. As a result, the Group's actual future financial condition, performance and results may differ materially from the plans, goals, objectives and expectations set forth in the forward-looking statements.

Neither the Company, nor any of its associates, directors, officers or advisers, provides any representation, assurance or guarantee that the occurrence of the events expressed or implied in any forward-looking statements in this document will actually occur. Persons receiving this document should not place reliance on forward-looking statements. All forward-looking statements contained in this document are expressly qualified in their entirety by the cautionary statements contained or referred to in this section. Each forward-looking statement speaks only as at the date of the particular statement. Neither the Company nor its affiliates assume any obligation to update or correct any of the forward-looking statements contained in this document or any other forward-looking statements it or they may make (whether as a result of new information, future events or otherwise), except as required by law. Past performance is not an indicator of future results and the results of the Company and its affiliates in this document may not be indicative of, and are not an estimate, forecast or projection of, the Company's or its affiliates' future results.

abrdn plc is registered in Scotland (SC286832) at 1 George Street, Edinburgh, EH2 2LL www.abrdn.com © 2025 abrdn. All rights reserved.



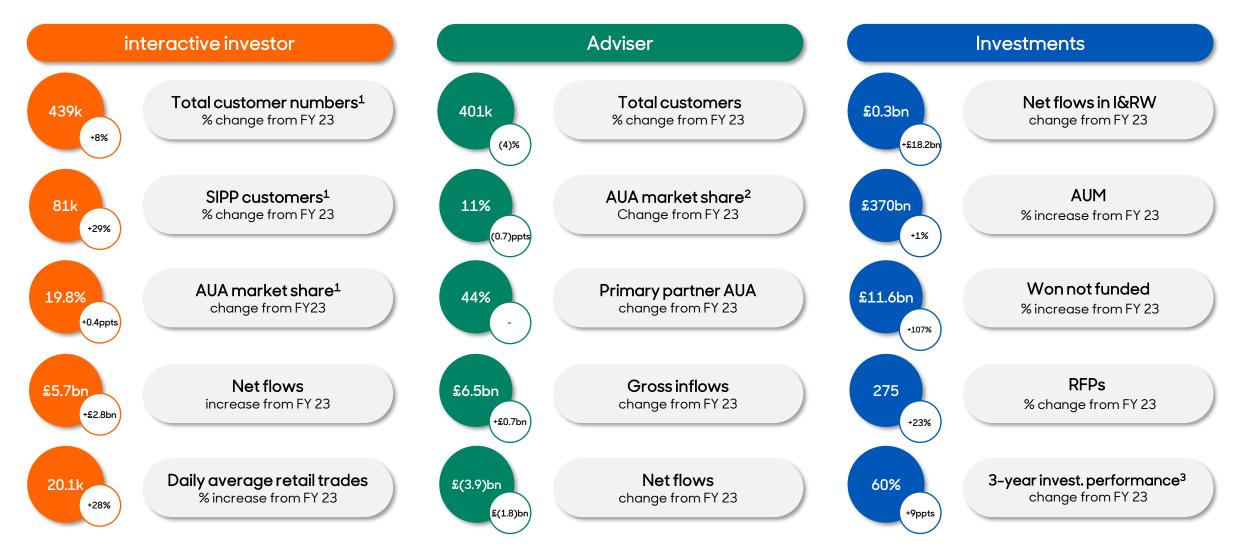
Appendices

Investor updates and focus sessions in 2025

Q1 2025 AUMA and net flows trading update	30 April
AGM	8 May
interactive investor focus session	26 June
Half year results 2025	30 July
Q3 2025 AUMA and net flows trading update	22 October



Delivering better performance across our businesses



38| 🤇

¹Excludes our financial planning business.² Includes Platform AUA of £72.4bn. Source: Fundscape Q3 2024. Market share excludes Curtis Banks for consistency with historical reporting. ³The scope of the investment performance calculation has been extended to cover all funds that aim to track or outperform a benchmark, with certain assets excluded where this measure of performance is not appropriate or expected. 2023 comparative has been restated. As at 31 December 2024, 80% (31 December 2023 restated: 75%) of AUM is covered by this metric.

Investments - focus on flows and performance

Net flows	FY 2024 £bn	FY 2023 £bn
Equities	(7.9)	(7.2)
Fixed income	-	(4.0)
Multi-asset	(1.5)	(3.2)
Private equity	-	(0.4)
Real assets	0.8	(0.3)
Alternative investment solutions	0.3	(0.2)
Quantitative	3.6	1.1
Liquidity	5.0	(3.7)
Institutional/Retail Wealth	0.3	(17.9)
Insurance Partners	(4.3)	(1.1)
Total	(4.0)	(19.0)

Investment performance ¹	3-year	1-year
Equities	15%	32%
Fixed income	90%	83%
Multi-asset	36%	85%
Real assets	46%	30%
Alternative investment solutions	100%	94%
Quantitative	90%	98%
Liquidity	100%	100%
Total	60%	77%

Positive flows and strong investment performance in alternatives, liquidity and quants

Committed to Quality investment style in equities with continuous focus on investment performance

39| 🖸

Note: All data as at 31 December 2024 and all movements vs FY 2023, unless otherwise stated.¹ The scope of the investment performance calculation has been extended to cover all funds that aim to track or outperform a benchmark, with certain assets excluded where this measure of performance is not appropriate or expected. 2023 comparative has been restated. As of 31 December 2024, 80% (31 December 2023 restated: 75%) of AUM is covered by this metric.

Analysis of profit

	FY 2024	FY 2023	Change
Adjusted net operating revenue	1,321	1,398	(6)%
Adjusted operating expenses	(1,066)	(1,149)	7%
Adjusted operating profit	255	249	2%
Adjusted net financing costs and investment return	99	81	22%
Adjusted profit before tax	354	330	7%
Restructuring and corporate transaction expenses	(100)	(152)	34%
Amortisation and impairment of intangibles	(129)	(189)	32%
Profit on disposal of subsidiaries and other operations	89	79	13%
Profit on disposal of interests in joint ventures	11	-	>100%
Change in fair value of significant listed investments	(27)	(178)	85%
Dividends from significant listed investments	56	64	(13)%
Share of profit or loss from associates and joint ventures	24	1	>100%
Reversal of impairment of interest in joint ventures	-	2	(100)%
Other	(27)	37	>(100)%
Total adjusting items including results of associates and joint ventures	(103)	(336)	69%
IFRS profit/(loss) before tax	251	(6)	>100%
Tax (expense)/credit	(3)	18	>(100)%
IFRS profit for the year	248	12	>100%