#First_Name #Last_Name
#AddressLine1
#AddressLine2
#AddressLine3
#AddressLine4
#Post_Code

wrap_servicing@abrdn.com

Emails are not a secure form of communication – please don't send any personal information by email.

Account number **#Account_Number**

Dear #First_Name,

# We've updated your Fundzone Terms and Conditions.

As part of our commitment to continually improve, we're planning a number of upgrades to Fundzone, as well as some changes to your Terms and Conditions (Ts&Cs). These changes are designed to improve the service we offer you and your adviser.

**What will the planned changes mean for me?**

These changes offer you a wider range of options when investing with Fundzone. For example:

- The new Flexible ISA and Multiple Personal Portfolio will help your adviser maximise your tax allowances and support your family wealth planning.
- Your adviser will have access to improved visuals and graphics to help bring their reports to life in their conversations with you.
- When you view your account in the future, it'll be compatible with tablet, or smart phone.

**Will these changes cost me anything?**

No, the cost of Fundzone will not go up because of these changes.

**Do I need to do anything?**

No, you don't need to do anything and your adviser is aware of the planned changes. But we'd recommend you read the attached summary of changes to your Ts&Cs. If you have any queries relating to the changes, please contact your financial adviser.

Yours sincerely

Stuart Wemyss

**Stuart Wemyss**

Client Services Director