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How do I set up and use Fastrak with the Elevate platform?

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Introduction

The Elevate platform provides bulk client valuation data which can be easily imported into Fastrak.

This guide describes how you can register for the service and how the Elevate data can be set up and accessed via Fastrak.

Contents

Overview of the service

Bulk valuation file

The file is produced and made available on the Elevate platform containing valuation details for all of your company's Elevate accounts. Valuation details for all funds across all products your clients hold are included in the file..

This is produced at a frequency specified by you and is made available for collection from the Elevate platform.

Information contained within the file is as follows:

- Elevate headed account number
- Elevate product wrapper name (Elevate cash account, GIA, ISA, PIA)
- Contract status (Active, Submitted etc..)
- Valuation (aggregate value of all sub accounts)
- Full investment breakdown
- Sub account number (e.g. EL.....)
- Sub account name (Discretionary Manager, Model Portfolio etc..)
- Sub account status (e.g. Active, Closed etc..)
- Sub account full investment breakdown and valuations

How to register for this service

This can be set up when you first on-board with the Elevate platform. Your Business Development Manager or Platform Consultant can arrange this. To set up exports for **Fastrak** on the Elevate platform at a later date, email **Elevate_Enquiries@abrdn.com** with the subject 'Request for Fastrak Bulk Valuations' providing the following information:

Firm name	
Firm FCA number	
Firm contract	
Bulk valuation access required	Yes
Software provider	Fastrak

Should you wish to change any of your settings in the future, this can be arranged in the same way.

Elevate account number formats

In order for Fastrak to update the valuation of each Elevate product wrapper, Elevate plans must be set up in the correct format. The following are the correct plan number formats which must be set up:

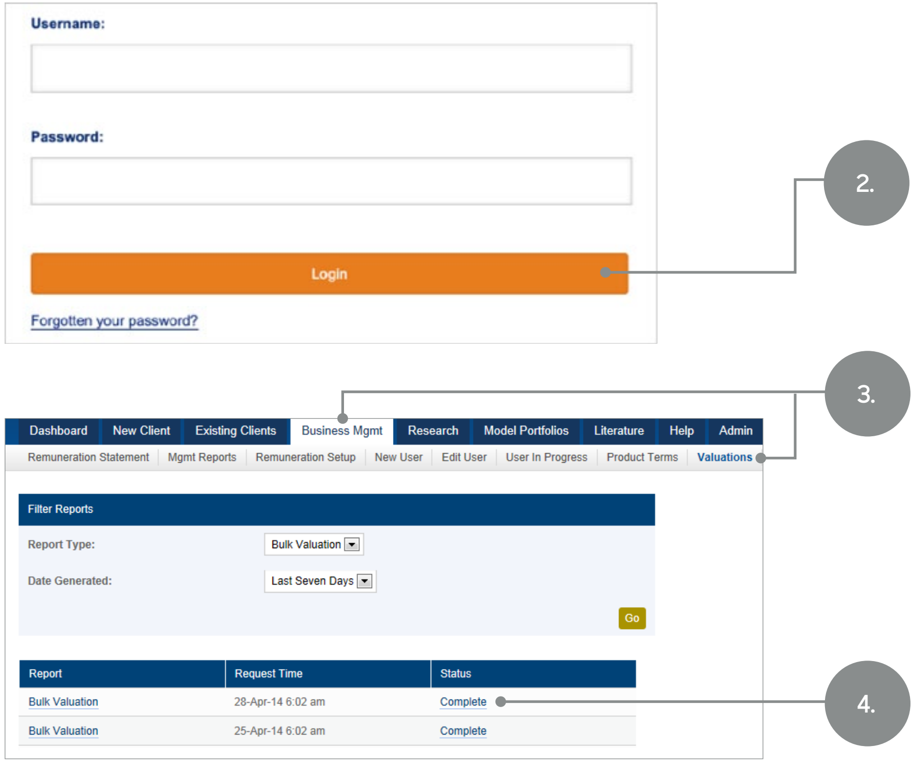
Scheme	External scheme name	External scheme format
ISA	ElevateISA	ELnnnnnnn-nnn
General Investment Account	ElevateGIA	ELnnnnnnn-002
Cash account	ElevateCashA/C	ELnnnnnnn-001
Elevate PIA	ElevatePIA-Scheme 1	ELnnnnnnn-Scheme 1
Elevate PIA - Protected Rights	ElevatePIA-Scheme 2	ELnnnnnnn-Scheme 2

How do I configure Fastrak to access the bulk valuation file?

Downloading the bulk valuation data from Elevate

The latest data file needs to be downloaded in order to import the current valuation details.

What you will see



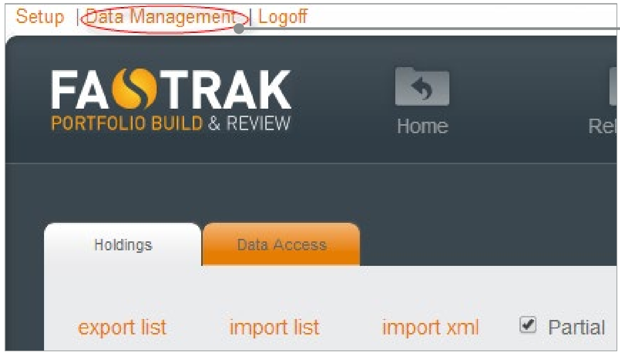
What you will need to do

1. Have an Elevate platform user account with administrator permissions.
2. Log into the Elevate platform **https://ads.elevateplatform.co.uk/**
3. Go to **Business Management** and go to **Valuations**.
4. Click on **Complete** for the file you want to import into **Fastrak**.
5. Press **Ctrl + A** to select all the text, then press **Ctrl + C** to copy the text.

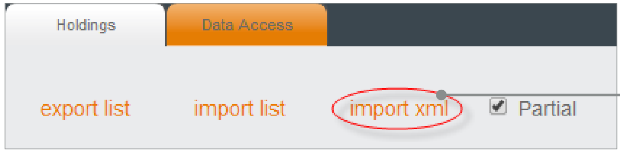
Notes

Importing the bulk valuation data into Fastrak

What you will see



1.



2.

3.

What you will need to do

1. Log into **Fastrak** and click on the Data Management tab.

2. **Select** the **import xml** option.

3. Use **Ctrl + V** to paste the copied text from Elevate into Fastrak and click on the **OK** button.

Notes

Frequently asked questions

1. Why don't my client valuations reflect today's prices?

Your bulk valuation file is generated by the Elevate platform at 6am. This will be before the day's investment price feed (usually 8am). Therefore the bulk valuation file will use the last known price from 8am the previous working day.

2. How do I differentiate between tax years on my client's ISA?

Currently there is no way to differentiate between tax years through the bulk valuation function. However, an ISA allowance report is available through the Elevate platform, which documents your client's ISA allowance usage for current and previous years.

Get to know us better

We hope you've got a good insight into our platform and the potential benefits it can bring to you and your firm. If there is anything more you want to know, please contact us.

Fastrak

The setup guide is available from **support@sprintenterprise.co.uk**
For additional information please refer to the FASTRAK Specific Guides.

Fastrak support team

Phone: 01235 841523
Email: **support@sprintenterprise.co.uk**
Web: **www.sprintenterprise.co.uk**

Call us on 0345 600 2399

Our lines are open 9am to 5pm, Monday to Friday. As part of our commitment to quality service and security, telephone calls may be recorded.

Email us at Elevate_Enquiries@abrdn.com

Please be aware that emails are not secure as they can be intercepted, so think carefully before sharing personal or confidential information in this way.

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For more information visit abrdn.com/adviser

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