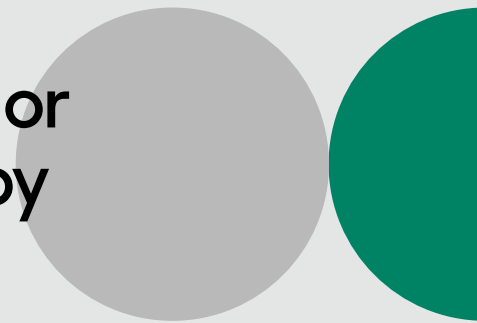


# Instruction to your Bank or Building Society to pay by Direct Debit



Please upload to your client's document library and notify us by emailing [wrap\\_servicing@abrdn.com](mailto:wrap_servicing@abrdn.com) and include the account WP number, date and time of submission, or send in the post to the address below.

There is no guarantee that any email you send will be received or will not have been tampered with. You should not send personal details by email.



## PRIVATE AND CONFIDENTIAL

abrdn Client Servicing  
Sunderland  
SR43 4EE

|                                      |                      |                                      |  |
|--------------------------------------|----------------------|--------------------------------------|--|
| Bank/Building Society account number | <input type="text"/> | Service user number                  | <input type="text" value="9"/> <input type="text" value="0"/> <input type="text" value="1"/> <input type="text" value="2"/> <input type="text" value="1"/> <input type="text" value="1"/>  |
| Branch sort code                     | <input type="text"/> | Reference (Your Wrap account number) | <input type="text" value="W"/> <input type="text" value="P"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> |
| Account name                         | <input type="text"/> |                                      |  |

### Name and full postal address of your Bank or Building Society

#### Instruction to your Bank or Building Society

Please pay abrdn Direct Debits from the account detailed in this instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this Instruction may remain with abrdn and, if so, details will be passed electronically to my Bank/Building Society.

#### To: the Manager

|                       |                      |              |   |
|-----------------------|----------------------|--------------|---|
| Bank/Building Society | <input type="text"/> |              |   |
| Address               | <input type="text"/> | Signature(s) | <b>**SIGN HERE**</b>  |
| Postcode              | <input type="text"/> | Date         | <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> |

**Banks and Building Societies may not accept Direct Debit Instructions for some types of account.**

### The Direct Debit Guarantee – this guarantee should be detached and retained by the payer.

- This Guarantee is offered by all banks and building societies that accept instruction to pay Direct Debits.
- If there are any changes to the amount, date or frequency of your Direct Debit, abrdn will notify you three working days in advance of your account being debited or as otherwise agreed. If you request abrdn to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit, by abrdn or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society.
- If you receive a refund you are not entitled to, you must pay it back when abrdn asks you to.
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.



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Standard Life Savings Limited, provider of the Wrap Platform, is registered in Scotland (SC180203) at 1 George Street, Edinburgh, United Kingdom, EH2 2LL. Standard Life Savings Limited is authorised and regulated by the Financial Conduct Authority.

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